

## What to do if...

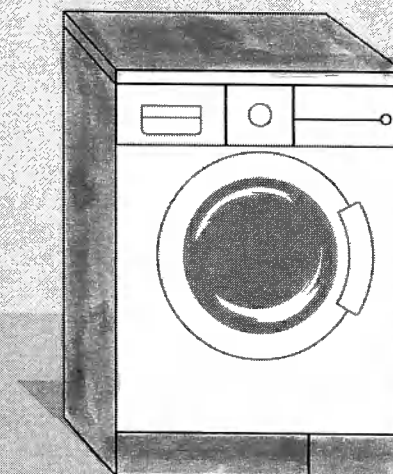
- Water is leaking out
  - Attach/replace the drainage hose correctly.
  - Tighten the screw connection of the supply hose.
- No water supply.
  - ⏏ Start/Pause not selected?
- Detergent not dispensed.
  - Tap not turned on?
  - Filter blocked? Clean the filter → page 10.
  - Supply hose kinked or trapped?
- Washing machine door cannot be opened.
  - Safety function active. Wait approx. 2 minutes.
  - ⏏ (without final spin) selected? → page 3, 4.
- Programme does not start.
  - ⏏ Start/Pause selected?
  - Washing machine door closed?
- Detergent solution is not drained.
  - ⏏ (without final spin) selected? → page 3, 4.
  - Clean the detergent solution pump → page 10.
  - Clean the waste pipe and/or drainage hose.
- Water not visible in the drum.
  - Not a fault - water below the visible area.
- Spin result not satisfactory.
  - Distribute large and small items of laundry evenly in the drum.
  - ⏏ (Easy-iron) selected → page 5.
  - Too low a speed selected? → page 5.
- Spin cycle performed several times.
  - Not a fault - unbalanced load detection system adjusts the imbalance.
- Residual water in the compartment for care products.
  - Not a fault - the action of the care product is not affected.
  - Clean the insert if necessary → page 9.
- Odour formation in the washing machine.
  - Run programme ⏏ Cottons 90 °C without laundry. Use standard detergent.
- Foam escaping from the detergent drawer.
  - Too much detergent used?
  - If foam is escaping from the detergent drawer:  
Mix 1 tablespoon of fabric softener with ½ litre of water and pour into compartment II (not with outdoor or down fabrics).
  - Reduce the detergent dosage for the next wash cycle.
- Intense noise formation, vibrations and "walking" during the spin cycle.
  - Are the appliance feet fixed?  
Secure the appliance feet → *Installation instructions*.
  - Transportation safety devices removed?  
Remove the transportation safety devices → *Installation instructions*.
- The indicator lights do not function during operation.
  - Power cut?
  - Fuses tripped? Reset/change the fuse.
  - If the fault occurs repeatedly, call the after-sales service.
- Programme sequence longer than usual.
  - Not a fault - unbalanced load detection system adjusts imbalance by repeatedly distributing the laundry.
  - Not a fault - foam detection system active - adds an additional rinse cycle.
- Detergent residues on the laundry.
  - Occasionally, phosphate-free detergents contain water-insoluble residues.
  - Select ⏏ Rinse/ ⏏ Spin or brush out the laundry after washing.

If you cannot correct a fault yourself or a repair is required:

- Turn the programme selector to **Off** and remove the mains plug from the socket.
- Turn off the water supply and call the after-sales service → *Installation instructions*.



Observe the safety instructions on page 8.



Washing machine

## Instruction manual

en

As of 26 January 2011

# WM14E163



Read these instructions and the separate installation instructions before operating the washing machine.

**SIEMENS**

## Intended use

- For domestic use only
- For washing machine-washable fabrics and hand-washable wool in detergent solution
- To be operated with cold drinking water and commercially available detergents and care products which are suitable for use in washing machines



- Do not leave children unattended near the washing machine.
- The washing machine is not to be used by children or persons not familiar with the operating instructions.
- Keep pets away from the washing machine.

## Programmes

Detailed overview of programmes → page 7.

The spin speed can be selected individually, irrespective of the selected programme and programme progress.

Cottons	Hard-wearing fabrics
Prewash	Hard-wearing fabrics → page 6
Mix	Different types of laundry
Super 15'	Short programme
Rinse/ Spin	Laundry washed by hand,  (Rinse Plus) button activated, if only using the spin cycle, deactivate the button
Empty	Drain rinsing water for
Wool	Hand/machine-washable wool
Delicate/Silk	Delicate washable fabrics
Easy-Care	Easy-care fabrics

## Maintenance



- Risk of scalding. Allow the detergent solution to cool down.
- Turn off the tap.

### Detergent solution pump

Turn the programme selector to **Off** and disconnect the mains plug.

1. Open and remove the service flap.
2. **For models with a drainage hose:** Remove the drainage hose from the retainer and pull it from the housing. Remove the container. Remove the sealing cap, allow the detergent solution to flow out. Replace the sealing cap and place the drainage hose in the retainer.
- 2' **For models without a drainage hose:** Carefully unscrew the pump cover until the detergent solution begins to flow out. When the service flap is half full, close the pump cover and empty the service flap. Repeat the above steps until all the detergent solution has completely drained out.
3. Carefully unscrew the pump cover (residual water).
4. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must rotate).
5. Replace the pump cover and screw it in place tightly.
6. Place the service flap back on and close.



To prevent unused detergent from flowing straight into the drain during the next wash: Pour 1 litre of water into compartment II and start the **Empty** programme.

### Drainage hose at the siphon

Turn the programme selector to **Off** and disconnect the mains plug.

1. Loosen the hose clamp, carefully remove the drainage hose (residual water).
2. Clean the drainage hose and siphon connecting piece.
3. Reattach the drainage hose and secure the connection with the hose clamp.



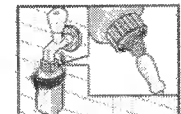
### Filter in the water supply



- Risk of electric shock.**  
Do not immerse the HydroSafe safety device in water (contains an electric valve).

Reduce the water pressure in the supply hose:

1. Turn off the tap.
2. Select any programme (except for Rinse/ Spin/ Empty).
3. Select Start/Pause. Let the programme run for approximately 40 seconds.
4. Turn the programme selector to **Off**. Disconnect the mains plug.  
Clean the filter:



1. Depending on model:  
Disconnect the hose from the tap.  
Clean the filter using a small brush.

and/or for Standard and Aqua-Secure models:

1. Remove the hose on the rear of the appliance.  
Remove the filter with pliers and clean.
2. Connect the hose and check for leaks.



## Care



- Risk of electric shock. Disconnect the mains plug.
- Risk of explosion. No solvents.

### **i** Before washing for the first time

Do not put any laundry in the machine. Turn on the tap, add approximately 1 litre of water and then ½ a measuring cup of detergent into compartment II. Turn the programme selector to **Easy-Care 60 °C** and choose **Start/Pause**. At the end of the programme, turn the programme selector to **Off**.

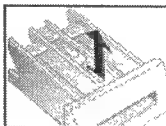
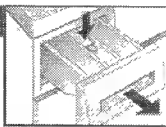
### **i** Machine housing, control panel

- Wipe with a soft, damp cloth.
- Do not use any abrasive cloths, scourers or cleaning agents (stainless steel cleaners).
- Remove detergent and cleaning agent residue immediately.
- Do not clean with a jet of water.

### **i** Cleaning the detergent drawer...

...if it contains detergent or fabric softener residues.

1. Pull out, press insert down, remove draw completely.
2. To remove the insert, press the insert upwards from below with your finger.
3. Clean the detergent dispenser tray and insert with water and a brush and dry it.
4. Attach the insert and engage (connect the cylinder to the guide pin).
5. Push in the detergent drawer.



**i** Leave the detergent drawer open so that any residual water can evaporate.

### **i** Drum

Leave the washing machine door open so that the drum can dry out. Rust stains - use chlorine-free cleaning agent, not steel wool.

### **i** Descaling

*Ensure there is no laundry in the machine*

Descale the appliance according to the descaler manufacturer's instructions. This should not be necessary if the correct dosage of detergent is used.

## Information on the indicator lights

*model-dependent*

A signal sounds and indicator lights for the spin speed flash:

<input type="checkbox"/> Close the washing machine door properly; laundry may be caught.	<input type="checkbox"/> Detergent solution pump blocked; Clean the detergent solution pump -> page 10.	<input type="checkbox"/> Open the tap completely, supply hose kinked or trapped;
<input type="checkbox"/>	<input type="checkbox"/> Drainage hose/waste pipe blocked; Clean the drainage hose at the siphon -> page 10.	<input type="checkbox"/> Clean the filter -> page 10,
<input type="checkbox"/>	<input type="checkbox"/> Water in the base tub, appliance leaking. Call the after-sales service.	<input type="checkbox"/> Water pressure too low.
<input type="checkbox"/> Motor fault. Call the after-sales service.		

## Preparation

**!** Correct installation according to the separate installation instructions.

### **!** Check the machine

- Never use a damaged machine.
- Inform the after-sales service.

### **!** Connect the mains plug

Make sure your hands are dry. Take hold of the plug only.

### **!** Turn the tap on



**!** Before washing for the first time Wash once without any laundry -> page 9.

## Sorting and loading laundry

Follow the manufacturer's care information. According to the information on the care labels. According to type, colour, soiling and temperature. Do not exceed the maximum load.

**!** Observe the important information -> page 6. Insert large and small items of laundry. Close the washing machine door. Take care not to trap items of laundry between the washing machine door and the rubber seal.

## Add detergent and care products

**!** Measure accordingly: Amount of laundry, soiling, water hardness (ask your water supply company) and manufacturer's instructions. Put liquid detergent into the appropriate dispenser and place in the drum.

**!** Dilute viscous fabric softener and fabric conditioner with water. This prevents blockages.

**!** Compartment II: detergent for the main wash, water softener, bleach, stain remover.  
**!** Compartment I: fabric softener, starch  
 Compartment I: detergent for prewash

## Setting and adjusting a programme

**1**

(model-dependent)

**Programme selector**

**Programme selector for switching the machine on and off and for selecting the programme. Can be turned in either direction.**

**Status indicator**

**Status indicator**

**Spin speed**

**Spin speed**

**Additional functions**

**Additional functions**

**Start/Pause**

**Start/Pause**

**2**

Select Start/Pause

**i** Additional functions and spin speeds → Individual settings, page 5.

## Safety instructions

- Read the instruction manual and installation instructions and all other information enclosed with the washing machine and act accordingly.
- Retain the documents for subsequent use.

**Risk of electric shock**

- Never pull the cable to disconnect the mains plug.
- Never insert/disconnect the mains plug with damp hands.

**Danger to life**

For worn-out appliances:

- Disconnect the mains plug.
- Sever the mains cable and discard along with the plug.
- Destroy the lock on the washing machine door. This will prevent children from locking themselves in and risking their lives.

**Danger of suffocation**

- Keep packaging, film and packaging parts out of the reach of children.

**Risk of poisoning**

- Keep detergents and care products out of the reach of children.

**Risk of explosion**

- Items of laundry pretreated with cleaning agents containing solvents, e.g. stain remover/cleaning solvent may cause an explosion after being loaded into the washing machine. Rinse items of laundry thoroughly by hand beforehand.

**Risk of injury**

- The washing machine door can become very hot.
- Be careful when draining hot detergent solution.
- Do not climb onto the washing machine.
- Do not lean on the open washing machine door.
- Do not reach into the drum if it is still rotating.
- Be careful when opening the detergent drawer while the machine is in operation.

## Consumption values

Programme	Additional function	Load	Electricity consumption**	Water**	Programme duration**
Cottons 30 °C**		7 kg	0.55 kWh	60 l	2:36 h
Cottons 40 °C**		7 kg	0.69 kWh	60 l	2:36 h
Cottons 60 °C**		7 kg	1.33 kWh	60 l	2:39 h
Cottons 60 °C	ecoPerfect*	7 kg	1.05 kWh	47 l	3:08 h
Cottons 80 °C		7 kg	2.00 kWh	64 l	2:47 h
Easy-Care 40 °C**		3 kg	0.55 kWh	55 l	1:17 h
Mix 40 °C**		3 kg	0.48 kWh	32 l	1:03 h
Delicate/Silk 30 °C		2 kg	0.21 kWh	31 l	0:41 h
Wool, cold		2 kg	0.10 kWh	39 l	0:40 h
Wool 30 °C		2 kg	0.19 kWh	39 l	0:40 h

\* Programme setting with maximum spin speed for testing according to or in accordance with IEC 60456.  
 \*\* The values deviate from the indicated values depending on water pressure, water hardness, water inlet temperature, room temperature, type and amount of washing and degree of soiling, utilised detergent, fluctuations in the mains voltage and selected additional functions.

# Overview of programmes → refer to the table of consumption values on page 8 and notes on page 6.

Programmes	°C	max.	Type of laundry	Additional functions; information
Cottons	cold, 40, 60, 90 °C	7 kg/ 4 kg*	Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen	ecoPerfect <sup>1</sup> ,  Easy-Iron,  Rinse Plus
Easy-Care	cold, 40, 60 °C	3 kg	Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	ecoPerfect,  Easy-Iron,  Rinse Plus
Mix	40 °C		Fabrics made of cotton or easy-care fabrics	ecoPerfect,  Easy-Iron,  Rinse Plus
Delicate/Silk	cold		For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics (e.g. curtains)	ecoPerfect,  Easy-Iron,  Rinse Plus; No spin between rinse cycles
Wool	cold, 30 °C	2 kg	Hand- or machine-washable fabrics made of wool or containing wool	Particularly gentle wash programme to prevent shrinkage of laundry. Longer programme breaks (fabrics rest in the detergent solution)
Super 15'	30 °C		Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	Short programme, approx. 15 minutes, suitable for lightly soiled laundry
<b>Additional programmes</b>				Rinse /  Spin,  Empty

\* Reduced load for additional ecoPerfect function  
 1. As a short programme, Mix 40 °C, with a maximum spin speed, is ideal.  
 Programmes without prewash - add detergent to compartment II, programmes with prewash - distribute the detergent between compartments I and II.

0509 / 9000444121  
 WUFI05164ME  
 Siemens-Electrogeräte GmbH  
 Carl-Wery-Str. 64  
 81739 München / Deutschland

## Washing

3

## Removing the washing

Open the washing machine door and remove the washing. If (without final spin) is active: Turn the programme selector to Empty or select the spin speed. Select Start/Pause.

- Remove any foreign objects - risk of rusting.
- Leave the washing machine door and detergent drawer open so that any residual water can evaporate.

## Turning the tap off

Not required for Aqua-Stop models → refer to installation instructions

## Switching off

Turn the programme selector to Off.

## Programme has ended when...

Start/Pause flashes and the indicator light comes on.

## Interrupting the programme

Programmes at high temperatures:  
 - Cool washing: Select Rinse / Spin.  
 - Select Start/Pause.

Programmes at lower temperatures:  
 - Rinse / Spin (deactivate Rinse Plus button) or select Empty.  
 - Select Start/Pause.

## Changing the programme, if ...

... you have selected the wrong programme by mistake:  
 - Reselect the programme.  
 - Select Start/Pause. The new programme starts from the beginning.

## Individual settings

### ⊖ (Spin speed in rpm) → model-dependent

Before and while the selected programme is running, the spin speed or ⊖ (without final rinse, laundry soaks in the last rinsing water) can be set. The effects depend on the programme progress.

The maximum selectable spin speed depends on the model and on which programme is currently selected.

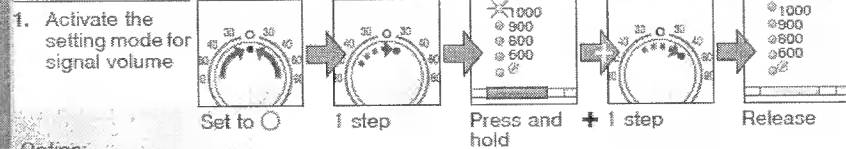
### Additional functions → and overview of programmes, see page 7

- speed Perfect.** For washing in a shorter time with a washing outcome comparable to that of the standard programme. Maximum load → Overview of programmes, page 7.
- eco Perfect.** For saving energy with a washing performance comparable to that of the standard programme.
- (Easy-iron)** Special spin sequence with subsequent fluffing. More gentle final spin - residual moisture in the laundry slightly increased.
- (Rinse Plus)** Additional rinse cycle. For areas with very soft water or for further enhancing the spin result.

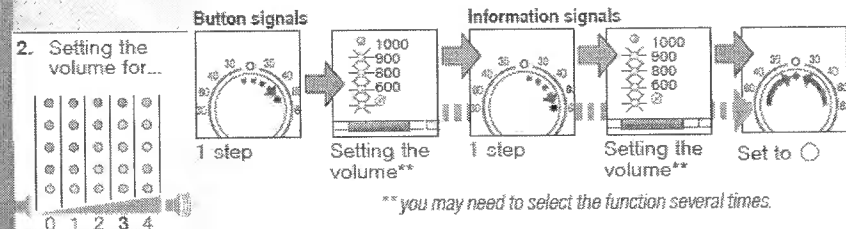
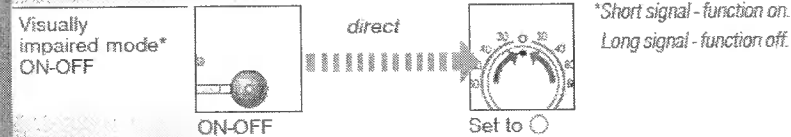
### ◇ Start/Pause

For starting or interrupting the programme.

### Signal



#### Option:



## ! Important information

### Protecting the laundry and the machine

- Empty pockets.
- Look out for metal items (paperclips, etc.).
- Wash delicates in a laundry bag (tights, curtains, underwired bras).
- Fasten zips, do up any buttons.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place in the laundry bag.

### Laundry with varying degrees of soiling

- light Wash new items of clothing separately. Do not prewash. If required, choose the additional function speed Perfect.
- intense Pretreat any stains as necessary. Do not load as much laundry. Choose a programme with Prewash at 40 °C.

### Soaking Load laundry of the same colour

Pour soaking agent/detergent into compartment II in accordance with the manufacturer's instructions. Turn the programme selector to Cottons cold and select Start/Pause. After approx. 10 minutes, press Start/Pause, to pause the programme. Once the required soaking time has elapsed, press Start/Pause, again to continue the programme, or select a different programme.

### Starching Laundry must not be treated with fabric softener

Starching is possible in all wash programmes if liquid starch is used. Pour starch into the fabric softener compartment in accordance with the manufacturer's instructions (rinse first if necessary).

### Dyeing/bleaching

Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions. Do **not** use the washing machine for bleaching clothes.