### Ramstein Unclassified Teleworking Options

<table>
<thead>
<tr>
<th>E-Mail</th>
<th>File sharing</th>
<th>Voice</th>
<th>Chat</th>
<th>Video</th>
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</table>
| **Outlook Web Access**  
- Access to email, calendar, tasks  
https://owa.us.af.mil | USAF SharePoint  
- Can only be accessed within USAF (including VPN)  
| **Air Force Cloud Hosted Enterprise Services (CHES) Microsoft Teams**  
- Full access to voice, video, and chat services  
- Only used by Air Force; cannot communicate with DoD users outside of af.mil domain | **DoD Commercial Virtual Remote (CVR) Microsoft Teams**  
- Available to all DoD users; can be accessed through a web browser and personal computer or phone app  
- Cannot communicate between CVR and CHES Teams; separate platforms  
- CVR account is required to setup Teams or meetings; anyone with a valid Microsoft account can join a CVR meeting | **ZoomGov ($)**  
- Communicate with anyone in or outside of DoD  
- Can be accessed from gov or personal device  
- Hosts must procure licenses via GPC  
(https://www.carahsoft.com/zoom#pricing) |
| **Outlook desktop client**  
- Access to email, calendar, tasks | **Intelshare**  
- Can be accessed by any DoD user  
- New site collections must be requested; process is at https://intelshare.intelink.gov | **Government Cell Phones**  
- Request thru resource advisor  
- Submit a CIPS request at ramstein.womsmanager.basewomsmanager@us.af.mil  
| **Defense Collaboration Services (DCS)**  
- Can be used by any DoD user with CAC  
- Available to all users with DoD CAC  
- Performance can vary OCONUS  
https://globalvideoservices.csd.disa.mil/gvs-web/ |
| **Blackberry Gem**  
- Access to email, calendar, and tasks on government cell phone | **Secure Access File Exchange (SAFE)**  
- Exchange files up to 8 GB that can’t be sent by email  
https://safe.apps.mil | **Cisco WebEx ($)**  
- Communicate with anyone in or outside of DoD  
- Can be accessed from gov or personal device  
- Hosts must procure licenses via GPC  
(https://www.webex.com/pricing/index.html) | **VPN Options**  
- Recommended option is the JRSS VPN  
- Preferred connection is Ramstein  
- Backup recommendation is Wiesbaden  
**Backup option is the USAF VPN Client**  
- Preferred connection is Ramstein  
- CONUS servers work well outside of US working hours | **VPN Options**  
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**Backup option is the USAF VPN Client**  
- Preferred connection is Ramstein  
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| **CHES One Drive**  
- Only available to AF users  
- Personal backup up to 1 TB  
- Some restrictions apply (no PST files)  
- syncs without VPN | **Intelshare**  
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#### Limitations

- **Do not forward phones to commercial numbers.** Ramstein has limited capacity to dial commercial that is maxed out during telework conditions
- At this time, 86 CS cannot provision additional MeetMe conference lines; users are encouraged to utilize CHES Teams or CVR
- Cisco WebEx and ZoomGov are not authorized for processing Controlled Unclassified Information (PII or FOUO)

For additional information, please reference the Ramstein Comm Focal Point Page at [https://portal.usafe.af.mil/sites/86MSG/CS/MOC/CFP/SitePages/Home.aspx](https://portal.usafe.af.mil/sites/86MSG/CS/MOC/CFP/SitePages/Home.aspx)