#### Welcome to Germany!

#### The Vehicle Processing Center consists of 3 separate entities.

This is an interactive PDF guide to Vehicle Registration transactions.

\*\*\*DO NOT SCROLL\*\*\*

You will need to **click** on each individual shape/text for direction.



#### 569<sup>th</sup> Kapaun Vehicle Registration

- Registering
- -Renewals
- PCS inbound
- -PCS Outbound
- -Selling/Junking
- -De-registering
- -Out processing
- More



## 86 VRS Inspections

- -Initial inspection
- -Re-inspection
- Common reasons why vehicles fail
- 86 VRS Contact Information



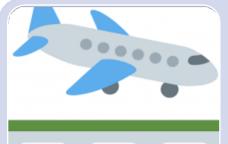
## International Auto Logistics

- Inbound shipment
- Outbound shipment
- Requirements
- Steps
- IAL Contact Info

Last Update: 05 October 2021

Created by: A1C Klug, Kaylee 16 April 2021

#### Kapaun Vehicle Registration







#### **Inbound PCS**

- I just PCS'd to Germany
- I just bought a vehicle
- I need a European License
- Frequently asked questions
- AE Regulation 190-1

#### **Outbound PCS**

- I need to deregister my vehicle
- I amselling/transferringmy vehicle to a DoDID card holder
- I am driving to my next base
- I am retiring/Separating
- I need to out process

#### **Other**

- Frequently asked questions
- My temporary plates are/will EXPIRE
- Temporary plate instructions/expired plates
- I need to do an Agent/Owner
- I lost my registration
- I need to renew my registration
- What do I do if my vehicle FAILS inspection?
- Required Forms
- My plates were lost/stolen
- I need to register my vehicle Non-Operational
- I need to update the information on my registration

#### **Inbound PCS**



I just PCSD'd to Germany



I just bought a vehicle



Frequently asked questions



AE Regulation 190-1



I need to get my European License



#### What do you need to do?



I shipped my vehicle here and need to register/get temporary plates so that I can pick up my vehicle.



I just recently bought/plan on buying a vehicle from a dealership/Local National and need to register/get temporary plates.

I shipped my vehicle here and need to register/get temporary plates so that I can pick up my vehicle.

# The following items must be brought with you to Vehicle Registration Main Station Bldg. 2806 to register your car.

#### **CHECKLIST:**

- 1. Valid ID/USAREUR-AF License/SOFA Card. (Contractors must provide a valid passport.)
- 2. Paper copy of official orders
- 3. All shipping documents to include: Bill of Lading, Dock Receipt, or Household Good Inventory Sheet for a Motorcycle, etc.
- 4. Previous Title or Previous registration
- 5. Insurance Confirmation Card (ICC)
- 6. \*\*\*If you shipped privately (Not through military) you **MUST** go to US Customs on Ramstein for the AE 550 Forms

What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

We recommend making an appointment for this transaction OR you may utilize ourwalk in hours.

Walk in: Monday-Friday 0700-1000

Appointments: Monday-Friday 1200-1500

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

Back Home Page

I just recently bought/plan on buying a vehicle from a dealership/Local National and need to register/get temporary plates.

#### Is the vehicle US or European Spec?



**US Spec** 



European Spec



Other



#### US Spec

We recommend making an appointment for this transaction OR you may utilize our walk in hours.

Walk in: Monday-Friday 0700-1000

Appointments: Monday-Friday 1200-1500

#### **NEW US Spec**

- Valid ID/USEUR License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- Paper Copy of Official Orders -
- Only if this is your first time registering vehicle into the USAREUR-AF system.
- Purchase order or Bill of Sale
- American & German customs form (AE 550-175A). This form can be picked up from the Ramstein Customs office or "UB" Form. A VAT form will also work.
- Insurance Confirmation Card.
- Manufacture Certificate of Origin (If available)

#### **USED US Spec**

- Valid ID/USEUR License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- Paper Copy of Official Orders –
   Only if this is your first time registering a vehicle into the USAREUR-AF system.
- Purchase order or Bill of Sale
- Insurance Confirmation Card.
- Original U.S. Forces Title if previously registered in U.S. Forces system or Original U.S. Title (Does not apply to brand new vehicles.)
- American & German customs form (AE 550-175A). This form can be picked up from the Ramstein Customs office or "UB" Form. A VAT form will also work. Take this form to German customs off base to be stamped.

### What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

#### European Spec

We recommend making an appointment for this transaction OR you may utilize our walk in hours.

Walk in: Monday-Friday 0700-1000

Appointments: Monday-Friday 1200-1500

#### **NEW German Spec**

- Valid ID/USEUR
   License/SOFA Card/Etc.
   (Contractors must provide a valid passport.)
- Paper Copy of Official Orders -- Only if this is your first time registering vehicle into the USAREUR-AF system.
- Purchase order or Bill of Sale
- Insurance Confirmation Card.
- German title book

#### **USED German Spec**

- Valid ID/USEUR License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- Paper Copy of Official Orders Only if this is your first time registering a vehicle into the USAREUR-AF system.
- Sales contract or Bill of Sale
- Insurance Confirmation Card.
- Smaller green German registration with deregistration stamp within 6 months. (Zulassungsbescheinigung Teil I)
- Original Green German title
   (Zulassungsbescheinigung Teil II)
- \*\* If the vehicle was previously registered with USAREUR American & German customs form (AE 550-175B) is needed. This form can be picked up from the Ramstein Customs office: Take this form to German customs off base to be stamped OR obtain an "UB" (Unbedenklichkeitsbescheinig ung) Form from German customs.

### What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

#### Other Specification

We recommend making an appointment for this transaction OR you may utilize our walk in hours.

Walk in: Monday-Friday 0700-1000

Appointments: Monday-Friday 1200-1500

#### **Other Spec**

- Valid ID/USAREUR-AF License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- Paper Copy of Official Orders
   Only if this is your first time registering vehicle into the USAREUR-AF system.
- Original Green German title (Zulassungsbescheinigung Teil II) OR Original Title for last known country of registration.
- Insurance Confirmation Card.

#### What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

\*\* If the vehicle has not been registered anywhere else, a confirmation letter from German registration office is required. (Does not apply if the vehicle was in a customs bonded warehouse after leaving the USAREUR-AF system.)

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

#### I just bought a vehicle

#### Who did you buy the car from?



Dealership/Local National



DoD ID Card Holder

#### DoD ID card holder

We recommend making an appointment for this transaction OR you may utilize our walk in hours.

Walk in: Monday-Friday 0700-1000

Appointments: Monday-Friday 1200-1500

#### **Transfer Checklist**

- Valid ID/USAREUR-AF License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- Paper Copy of Official Orders --Only if this is your first time registering vehicle into the USAREUR-AF system.
- Both top and bottom copies of the current registration for the vehicle
- Insurance Confirmation Card.
- In order to add a joint owner and/or an additional driver we must make a copy of the ID and USAREUR-AF License of the individual. We MUST have the ID's in hand to make copies of.

# What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

#### **Important**

You will not be able to purchase this vehicle from the DoD ID Card holder if the current registration has less than 60 days until it expires. The seller will have to take the vehicle through inspection before both parties come in to conduct the transfer.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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#### Dealership/Local National

#### What specification is the vehicle?

**US Spec** 

European Spec

Other

#### Dealership/Local National – US Spec

We recommend making an appointment for this transaction OR you may utilze our walk in hours.

Walk in: Monday-Friday 0700-1000

Apppointments: Monday-Friday 1200-1500

Click here to make an appointment.

#### **NEW US Spec**

- Valid ID/USEUR License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- Paper Copy of Official Orders -
- Only if this is your first time registering vehicle into the USAREUR-AF system.
- Purchase order or Bill of Sale
- American & German customs form (AE 550-175A). This form can be picked up from the Ramstein Customs office or "UB" Form. A VAT form will also work.
- Insurance Confirmation Card.
- Manufacture Certificate of Origin (If available)

#### **USED US Spec**

- Valid ID/USEUR License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- Paper Copy of Official Orders Only if this is your first time registering a vehicle into the USAREUR-AF system.
- Purchase order or Bill of Sale
- Insurance Confirmation Card.
- Original U.S. Forces Title if previously registered in U.S. Forces system or Original U.S. Title (Does not apply to brand new vehicles.)
- American & German customs form (AE 550-175A). This form can be picked up from the Ramstein Customs office or "UB" Form. A VAT form will also work. Take this form to German customs off base to be stamped.

#### What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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We recommend making an appointment for this transaction OR you may utilize our walk in hours.

Walk in: Monday-Friday 0700-1000
Appointments: Monday-Friday 1200-1500
Click here to make an appointment.

#### NEW German Spec

- Valid ID/USEUR
   License/SOFA Card/Etc.
   (Contractors must provide a valid passport.)
- Paper Copy of Official Orders -- Only if this is your first time registering vehicle into the USAREUR-AF system.
- Purchase order or Bill of Sale
- Insurance Confirmation Card.
- German title book

## USED German Spec

- Valid ID/USEUR License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- Paper Copy of Official Orders Only if this is your first time registering a vehicle into the USAREUR-AF system.
- Sales contract or Bill of Sale
- Insurance Confirmation Card.
- Smaller green German registration with deregistration stamp within 6 months. (Zulassungsbescheinigung Teil I)
- Original Green German title (Zulassungsbescheinigung Teil II)
- \*\* If the vehicle was previously registered with USAREUR American & German customs form (AE 550-175B) is needed. This form can be picked up from the Ramstein Customs office: Take this form to German customs off base to be stamped OR obtain an "UB" (Unbedenklichkeitsbescheinigung) Form from German customs.

#### What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

We recommend making an appointment for this transaction  $\mathsf{OR}\ \mathsf{you}\ \mathsf{may}\ \mathsf{utilize}\ \mathsf{our}\ \mathsf{walk}\ \mathsf{in}\ \mathsf{hours}.$ 

Walk in: Monday-Friday 0700-1000 Appointments: Monday-Friday 1200-1500

Click here to make an appointment.

#### **Other Spec**

- Valid ID/USAREUR-AF License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- Paper Copy of Official Orders -- Only if this is your first time registering vehicle into the USAREUR-AF system.
- Original Green German title (Zulassungsbescheinigun g Teil II) OR Original Title for last known country of registration.
- Insurance Confirmation Card.

# What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If You have a local German insurance, they will print you out a paper copy that you must bring to us.

\*\* If the vehicle has not been registered anywhere else, a confirmation letter from German registration office is required. (Does not apply if the vehicle was in a customs bonded warehouse after leaving the USAREUR-AF System.)

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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#### 86 VRS/USAREUR-AF Licensing

#### **Checklist**

- Valid military ID
- Valid stateside license
- Copy of official orders
- \$20.00

Credit/Debit/Check/Mo ney Order (NO CASH)

- Completed Training and final course via JKO.

Link for course http://jko.jten.mil/index .html

#### **Contact:**

DSN 480-0115 or 480-5534

Commercial +49-6371-47-5534

#### **Address:**

Ramstein Air Base Bldg. 2106 Room 201

#### **Hours:**

Monday-Friday 0800-1100 and 1300-1500

\*\* Walk ins are ONLY allowed for License pick up and international license applications. \*\*

## **Appointments ONLY**

\*\* Walk ins are ONLY allowed for License pick up and international license applications. \*\*

If you have any other questions please give the licensing office on Ramstein a call.

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#### Frequently Asked Questions

#### How many cars am I allowed to register?

- Married Accompanied Personnel are limited to three POVs and two recreational vehicles.
- Married Unaccompanied and Single Personnel are limited to two POVs and one RV
- AEF190-1AG Waiver of the Number of POVs can be submitted. Please see the tab Forms for this PDF.

#### What are Vehicle Registrations hours?

- Monday Friday 0700 1000 Walk ins
- Monday Friday 1200-1500 Appointments ONLY
- Monday Friday 0700-1000 & 1200-1500 De-registration and out processing

### What is the difference between a Join Owner and an Additional driver?

- Joint Owner Either may act for the other in any matter concerning the POV (inspections, renewals, and updating information) EXCEPT when selling the POV.
- Additional driver Solely allows the individual to put gas in the vehicle on base. They
  are NOT able to act for the other in any matters listed above. Spouses can use a
  generalor special POA

## I want to sell my car but my husband/wife is not here. How can I sell it?

- If both joint owners cannot be present when selling the POV, the absent owner will acknowledge the transfer of the vehicle with a POA or notarized bill of sale.
- If deployed or separated, deployment orders or separation orders are required to prove the other joint owner is no longer in country.





#### More FAQ's

## Why do I need to call my insurance for a new Insurance Confirmation Card?

- Your insurance is attached to the issued plates that are on your vehicle. The second that your plates expire, your insurance is flagged/cancelled (missed payments, etc), your registration is cancelled, or you have to turn the plates in for another reason, your insurance in the system is deleted. In order to recieve another set of plates we MUST have a new Insurance Confirmation Card in the system.
- US insurances will upload the ICC to our headquarters system, which will them drop into our system within 24-48 hours so CALL AHEAD.
- German insurances will give you a paper copy of the ICC to bring with you

#### Where can I find one of the required forms?

 Please click on the Forms tab and you will be directed to the PDF and/or memorandum



#### **Out-Bound PCS**



I need to de-register my vehicle from the USAREUR-AF system



<u>I am driving to my</u> <u>next base</u>



Lam retiring/Separating



My vehicle is already deregistered and I only need to Out-process now.



I am selling/transferring my vehicle to a DoD ID card holder

#### What did you do with your vehicle?

I shipped my vehicle through the Vehicle Processing Center and/or private company

I junked my vehicle through MWR (on base) or off base

I sold my vehicle to a dealership, Local National or a DoD ID Card holder

Back



## I shipped my vehicle through the Vehicle Processing Center and/or private company

Has your vehicle shipped through the Vehicle Processing Center (VPS) or another Private shipping company already?

YES

NO

The following items must be brought with you to Vehicle Registration Main Station Bldg. 2806 to De-register your car.

You do not need an appointment for this transaction.

Walk ins: Monday-Friday 0700-1000

#### **Required Items:**

- Valid ID/USEUR License/SOFA Card/Etc.
   (Contractors must provide a valid passport.)
- 2. Both of the KL plates from you vehicle
- 3. KL registration
- 4. All of the shipping documents that you received when you shipped your vehicle to include:
  - Bill of Lading
  - Dock Receipt
  - Household goods inventory sheet (MUST include Vin - This usually appliesto motorcycles)
- 6. If you are a joint owner you may still de-register the car without the owner on the registration.

## Important: Shipping plates

You will receive temporary plates that will allow you to drive in the states until you are able to register your vehicle. These plates will be given to you when you are de-registering. You DO NOT take them to shipping. These plates go with you back stateside so that you can have a temporary registration/plates to drive on as soon as you pick your vehicle up from the dock. You will receive further information upon deregistering your vehicle. The shipping plates DO NOT need to be returned.

The following items must be brought with you to Vehicle Registration Main Station Bldg. 2806 to De-register your car.

You do not need an appointment for this transaction.

Walk ins: Monday-Friday 0700-1000

Your vehicle MUST be shipped before you can de-register your vehicle from the USAREUR-AF system and be outprocessed. Please contact the Vehicle Processing Center at:

**International Auto Logistics** 

Kapaun AS, Bldg. 2806

Hours: 0800-1600 Monday-Friday

Commercial: +49 (0)631-3579-0088

**DSN:** 489-7750

Kaisersalautern.VPC@ialpov.us

## Important: Shipping plates

You will receive temporary plates that will allow you to drive in the states until you are able to register your vehicle. These plates will be given to you when you are de-registering. You DO NOT take them to shipping. These plates go with you back stateside so that you can have a temporary registration/plates to drive on as soon as you pick your vehicle up from the dock. You will receive further information upon deregistering your vehicle. The plates DO NOT need to be returned.

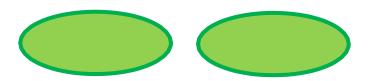


#### I junked my vehicle through MWR (on base) or off base

Where did you junk your vehicle?

On base with MWR

Off base through a local junking company



#### On base with MWR

The following items must be brought with you to Vehicle Registration Main Station Bldg. 2806 to De-register your car.

You do not need an appointment for this transaction.

Walk ins: Monday-Friday 0700-1000

#### **Required Items:**

- 1. Valid ID/USEUR License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- 2. Both of the KL plates from your vehicle
- 3. KL registration (The form that you use to get gas on base)
- 4. REQUIRED: Certificate of Release/Donation of POV (AE Form 190-1Z) AKA Bill of Sale
- 5. Lien Release letter or Permission to sell, if applicable
- 6. **IMPORTANT:** If there is a joint owner or coowner listed on the registration they MUST be included on the bill of sale or donation certification and must include both signatures.

## What is a Lien Release letter or Permission to sell?

If you had a loan on your vehicle when you initially registered with us we need an official SIGNED or notarized document from the bank you had the loan with giving you permission to junk or sell the vehicle.

**Back** 

#### Off base through a local junking company

The following items must be brought with you to Vehicle Registration Main Station Bldg. 2806 to De-register your car.

You do not need an appointment for this transaction.

Walk ins: Monday-Friday 0700-1000

#### **Required Items:**

- 1. Valid ID/USEUR License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- 2. Both of the KL plates from your vehicle
- 3. KL registration (The form that you use to get gas on base)
- 4. **REQUIRED:** Certificate of Release/Donation of POV (AE Form 190-1Z) AKA Bill of Sale
- 5. American & German customs form (AE 550 550-175B). This form can be picked up from the Ramstein Customs office and you must take it to German customs (Off Base) to be stamped.
- 6. Lien Release letter or Permission to sell, if applicable
- 7. **IMPORTANT:** If there is a joint owner or coowner listed on the registration they MUST be included on the bill of sale or donation certification and must include both signatures.

## What is a Lien Release letter or Permission to sell?

If you had a loan on your vehicle when you initially registered with us we need an official SIGNED or notarized document from the bank you had the loan with giving you permission to junk or sell the vehicle.

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Who did you sell or are planning to sell your vehicle too?

Local National or Dealership

**DoD ID Card Holder** 

#### Local National or Dealership

The following items must be brought with you to Vehicle Registration Main Station Bldg. 2806 to De-register your car after selling it to a Local National/Dealership.

You do not need an appointment for this transaction.

Walk ins: Monday-Friday 0700-1000

#### **Required Items:**

- 1. Valid ID/USAREUR-AF License/SODA Card/Etc (Contractors must provide a valid passport)
- 2. Both of the KL plates from your vehicle
- 3. KL Registration
- 4. Bill of Sale
- 5. Lien Release Letter or Permission to sell, if applicable.
- 6. American & German customs form (AE 550-175B). This form can be picked up from the Ramstein Customs office and you must take it to German customs (Off Base) to be stamped.
- \*\*\* If your registration is going to expire BEFORE your retirement date you will have to take your vehicle through inspection and renew the registration in order to receive the shipping plates within 7 days of your retirement date.

#### **Important:**

If your vehicle currently has temporary plates you CANNOT sell the vehicle. You must either complete the registration process and get permanent plates OR turn the plates in and place the vehicle into non-operational status.

\*\*Please see the "Other" tab on the main page for more information on non-operational.

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#### **DoD ID Card Holder**

Are you the buyer or the seller?

Seller

Buyer

#### Seller

We recommend making an appointment for this transaction OR you may utilize our walk in hours.

Walk in: Monday-Friday 0700-1000

Appointments: Monday-Friday 1200-1500

## Transfer Checklist

- Valid ID/USAREUR-AF License/SOFA Card/Etc.
   (Contractors must provide a valid passport.)
- BOTH top and bottom copies of the current registration for the vehicle.
- If the registration has a Joint or co-owner listed they MUST be present. POA's are authorized only if the joint or co-owner is NOT in country.
- At least 60 days on the registration left OR a passed inspection within 30 days.

## What is a Lien Release letter?

If you had a loan on your vehicle when you initially registered with us (See your registration if there is alien specified) we need an official SIGNED or notarized document from the bank you had the loan with giving you permission to sell the vehicle. Also known as a Lien Release Letter.

#### **Important:**

If the sponsor or joint owner is not in country (TDY/Late arrival

/Etc.) the person absent may contact the legal office at their location or visit a Notary Public to create a Power Of Attorney for their spouse/joint owner. Explain to Legal that you are trying to transfer/sell your vehicle and need a POA. Make sure you bring the Power Of Attorney with you to your appointment with us. IAW AER 190-1 para. 3-1. e, A General or special power of attorney (POA) will be accepted to conduct any action with the RMV if the grantee is the spouse of the registrant or registered coowner.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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#### Buyer

We recommend making an appointment for this transaction OR you may utilize our walk in hours.

Walk in: Monday-Friday 0700-1000
Appointments: Monday-Friday 1200-1500

## Transfer Checklist

- Valid ID/USAREUR-AF License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- Copy of official orders Only if this is your FIRST time registering a vehicle in the USAREUR-AF system.
- Blank Insurance Card
- In order to add a joint owner and/or an additional driver we must make a copy of the ID and USAREUR-AF License of the family member. We MUST have the ID's in hand to make copies of

# What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Confirmation Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

## Important: Please read

The registration for your vehicle MUST have at least 60 days left on the registration in order to sell it to a DoD ID Card holder. IF there is less than 60 days on the registration you MUST take your vehicle through inspection BEFORE both parties come in for the appointment or walk-in to transfer the vehicle. (You DO NOT need to renew the registration as long as you have the passed inspection form and you transfer the vehicle BEFORE it expires.) The vehicle CAN NOT be sold on temporary plates. It must have permanent plates.

#### I am driving to my next base

Since you are driving to your next duty location, the following items must be brought with you to Vehicle Registration Main Station Bldg. 2806. You do not need an appointment for this transaction.

Walk ins: Monday-Friday 0700-1000

#### **Required Items:**

- Valid ID/USAREUR-AF License/SODA Card/Etc. (Contractorsmust provide a valid passport)
- 2. Both of the KL plates from your vehicle
- 3. KL Registration
- 4. Paper copy of new official orders

You CAN NOT receive shipping plates for a vehicle that is in non-operational status or if the vehicle has an expired registration! You must have at least 1 day remaining on the registration.

#### **Important:**

You can only receive the shipping plates to use to drive to your next duty location within 7 days of your departure!

#### I am retiring/separating

Will you have logistical support?
(Individual logistic support as authorized in AE Reg 600-700)

I will **not** have logistical support

I will have logistical support

I am staying in Germany after I retire/Separate

I am going back to the states

The following items must be brought with you to Vehicle Registration Main Station Bldg. 2806 to De-register your car.

You do not need an appointment for this transaction.

Walk ins: Monday-Friday 0700-1000

#### **Required Items:**

- 1. Valid ID/USAREUR-AF License/SODA Card/Etc.
- 2. Both of the KL plates from your vehicle
- 3. KL Registration
- 4. Paper copy of Retirement or Separation orders
- 5. UB Form

"Unbedenklichkeitsbescheinigung" (This documents allows us to de-register your car from the USAREUR-AF system)

\*\*\* If your registration is going to expire BEFORE your retirement date you will have to take your vehicle through inspection and renew the registration in order to receive the shipping plates within 7 days of your retirement date.

#### **Important:**

If you are staying in Germany after you retire or separate you MUST go to a German Customs office (Zollamt) off base in the area you will reside to get the UB Form "Unbedenklichkeitsbescheinigung"

Address: Von-Miller-Strasse 13

67661 Kaiserslautern

**Phone:** 0631-34-270

Mon, Thu: 0800 - 1200 & 1300 - 1500

**Tue:** 0800 - 1200

Wed: 0800 - 1200 & 1300 - 1730

**Fri:** 0800 – 1300.

Closed all German Holidays; hours

subject to change

#### I am going back to the states

The following items must be brought with you to Vehicle Registration Main Station Bldg. 2806 to De-register your car.

You do not need an appointment for this transaction.

Walk ins: Monday-Friday 0700-1000

#### **Required Items:**

- 1. Valid ID/USAREUR-AF License/SODA Card/Etc.
- 2. Both of the KL plates from your vehicle
- 3. KL Registration
- 4. Paper copy of Retirement or Separation orders

If you are shipping your vehicle: Your vehicle MUST BE SHIPPED BEFORE DE-REGISERING.

#### **Important:**

You MUST come to
Vehicle Registration to
de-register your vehicle
before you can be signed
off, whether you shipped
it, junked it, or sold it off
base/local national or to
another DoD ID Card
holder. Please see the
Other tab in regard to deregistration options on
the main page.

Back Home Page

The following items must be brought with you to Vehicle Registration Main Station Bldg. 2806 to De-register your car.

You do not need an appointment for this transaction.

Walk ins: Monday-Friday 0700-1000

### **Required Items:**

- 1. Valid ID/USAREUR-AF License/SODA Card/Etc.
- Proof of Logistical support (Employment Verification Letter)
- 3. KL Registration
- 4. Paper copy of Retirement or Separation orders

#### **Important:**

on the vehicle
registration who is
military they MUST be
present to become the
official owner on the
registration and you
will then become the
joint owner. We will
need to reprint your
registration to reflect
all updated
information in regards
to your new work
information, rank, etc.

Back

You do not need an appointment to be signed off on virtual or get your out processing paperwork stamped.

Walk ins: Monday-Friday 0700-1000 or give us a call!

#### **Required Items:**

- 1. Valid ID/USEUR License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- 2. We will ask for your social to verify that your account is in good standing and all POVs are taken care of/de-registered.
- 3. Once verified we can stamp/sign any out processing paperwork and/or sign off on Virtual Mpf.

In order to be signed off for out processing you MUST have every POV de-registered from your name FIRST.

Please see the "I need to deregister tab" on the Out bound tab. (Kapaun Vehicle Registration -> Outbound -> I need to de-register)

Important: If you call please make sure you call 24 hours after you have de-registered so that it is reflected correctly in the USAREUR system.

#### **IMPORTANT: PLEASE READ!!**

The registration for your vehicle MUST have at least 60 days left on the registration in order to sell/transfer it to a DoD ID Card holder. IF there is less than 60 days on the registration you MUST take your vehicle through inspection before both parties come in for the appointment. (You DO NOT need to renew the registration after being inspected. As long as you have the passed inspection stamp on the AE Form 190-1AA to bring to your appointment, done within the last 30 days and you transfer the vehicle BEFORE it expires.)

#### Please see the "Forms" tab for AE Form 190-1AA

(Kapaun Vehicle Registration -> Other -> Forms)

Your buyer MUST have insurance 24-48 hours BEFORE the appointment and must be the sponsor! Please refer your buyer to this PDF

(Kapaun Vehicle Registration -> Inbound -> I just bought a vehicle.)

Got it - Next

#### Got it – Next (Transfer)

We recommend making an appointment for this transaction OR you may utilize our walk in hours.

Walk in: Monday-Friday 0700-1000 Appointments: Monday-Friday 1200-1500

### Transfer Checklist

- Valid ID/USAREUR-AF License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- KL Registration both top and bottom copies.
- Lien Release letter or Permission to sell, if applicable.
- If you have a joint owner or co-owner listed on the KL registration that person MUST be at the appointment or we CAN NOT do the transfer.

### What is a Lien Release letter?

If you had a loan on your vehicle when you initially registered with us (See your registration if there is a lien specified) we need an official SIGNED or notarized document from the bank you had the loan with giving you permission to junk or sell the vehicle.

### What if my Joint/Co-owner is not here?

The absent party
MUST obtain a Power
of Attorney or
notarized statement
authorizing the
sale/transfer of the
vehicle to include the
year, make, model,
and VIN number.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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Other

I am looking for a required form

**Expired Plates** 

I need to renew my registration

What do I do if my vehicle FAILS inspection?

I lost my registration

I need to do an Agent/Owner



More options

#### More options

My plates were lost/stolen

I need to register my vehicle Non-Operational

I need to update the information on my registration



#### I am looking for a required form

Air Force Non-Operational Renewal or transfer Memorandum

AE Form 190-1AA Application

3<sup>rd</sup> set of temporary plate authorization form

Army AE Form 190-1Al Non – Operational Renewal or transfer memorandum

AE Form 190-1AG Waiver of the Number of POV's

AE Form 600-17A Request Additional Fuel

AE Form 190-1AW Handicapped Parking Card

Agent/Owner memorandum

**RMV Bill of Sale** 

AE 190-1AD Special Power of Attorney

#### **Expired Plates**

What kind of registration is expired currently?

Permanent Plates (KLxxxxx)

Temporary Plates (TKxxxxx)

Non-operational

#### **Expired Permanent Plate Registration**

We recommend utilizing our walk in hours for this because the expired plates must be turned in ASAP.

Walk in hours: Monday-Friday 0700-1000

Since your plates are expired your insurance card in the system has expired as well. You MUST call your insurance to upload a NEW insurance card 24 hours before coming into our office or we will NOT be able to issue temporary plates.

- 1. Call your insurance and request a NEW upload for a Blank Insurance Card. MUST be electronic. Emails will not be accepted.
  - a. German insurances will print a new insurance card for you to bring into our office.
- 2. Permanent plate registration
- 3. Take the plates off of the vehicle and bring them in
- 4. We will register the vehicle non-operational first \$35.00
- 5 We will then use the new insurance card to register your vehicle with temporary plates (30 days)
- 6 You must pass a new inspection within 30 days and then proceed to substation bldg. 2807 to get a new set of permanent plates.

### What is an insurance confirmation card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

\*\*If your vehicle is being fixed/worked on you can leave the vehicle as Non-Operational until the vehicle is fixed. Once it is fixed you can get temporary plates with a new insurance card, and go through inspection \*\*

Click here to be directed to Appointment Plus tomake an appointment with Vehicle Registration

We recommend utilizing our walk in hours for this because the expired plates must be turned in ASAP.

Walk in hours: Monday-Friday 0700-1000

You will need to bring the following to our office to renew your Non-Operational registration:

- 1. Valid ID
- 2. Non-Operational registration
- 3. Non-operational renewal \$35.00
- 4. Army affiliated AE Form 190-1AI: Requires signature from the Provost Marshal.
  - a. You will need to submit your request via email to <u>usarmy.rheinland-pfalz.id-</u>europe.list.des-interpreters@mail.mil
- 5. Air Force Affiliated Non-Operation renewal memorandum. Must be signed by your commander. (See "I am looking for a required form tab")

### When you are ready to get plates for the vehicle:

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

Click here to be directed to Appointment Plus tomake an appointment with Vehicle Registration

#### I need to renew my registration

You MUST pass a vehicle safety inspection to renew the registration Substation hours: Monday-Friday 0700-1100 and 1200-1500 86 VRS APPOINTMENT ONLY

#### **Checklist:**

- Valid ID/USAREUR-AF License
- Must have an appointment with the 86 VRS via appointment plus. (UNLESS you plan on getting inspected somewhere else)
- AE Form 190-10 -- USAREUR-AF AF Registry of Motor Vehicles will send this form to your address listed on your registration 75 days prior to your expiration date OR you may obtain the AE Form 190-1AA
- Passed inspection stamp on the AE Form 190-1AA
- Top and bottom copy of your
   Current registration

#### **Important**

To be sure that your vehicle is still in compliance with the German regulations you MUST take your vehicle through another inspection BEFORE you can renew your registration. You may take your vehicle to get inspected within 75 DAYS OF YOUR EXPIRATION DATE. (The Expiration date is at the top right hand corner of the registration.)

After your vehicle passed inspection you will take all of the required documents to substation bldg. 2807 next to 86 VRS Inspections.

Substation hours: Walk-ins ONLY

Monday-Friday

0700-1100 and 1200-1500

Click here to be directed to Appointment Plus to make an appointment for 86 VRS

## Substation hours Monday - Friday 0700-1100 and 1200-1500 Walk - ins only

#### **Checklist**

- Put both Temporary plates on a vehicle
- Take your vehicle through an inspection (MUST BE DONE WITHIN THE 30 DAYS ON YOUR TEMPORARY REGISTRATION)

### Once your vehicle passes inspection:

- Go to substation Bldg. 2807 Kapaun, AS (Next to 86 VRS Inspections)
- Take temporary plates off
- Bring in temporary plates and the AE Form 190-1AA with a PASSED inspection stamp OR passed inspection from off base or another base.

#### You will then trade the temporary plates in for your permanent plates at Substation.

- \$35.00 for a second year on the registration. (Date will be 1 or 2 years from the date you got the temporary plates.)
- 1 year registration is paid for when you purchased the temporary plates for \$35.00

How many temporary plates have you had?

This is my 1st set that is expired

This is my 2nd set that is expired

\*\*Sembach temporary plates (<u>TM</u>XXXXX) MUST go back to Sembach!\*\* You MUST pass a vehicle safety inspection to renew the registration Substation hours: Monday-Friday 0700-1100 and 1200-1500 86 VRS APPOINTMENT ONLY

#### **Checklist:**

- Insurance Confirmation Card (ICC) You will need to call your insurance for a NEW ICC if you are getting a second/third set/
- Temporary plate registration
- Take the plates off of the vehicle and bring them in
- Failed inspected paperwork if you went through inspection and failed
- We will register the vehicle nonoperational first \$35.00
- You will get a 2nd set of temporary plates\$35.00
- You will immediately make an appointment with 86 VRS to get inspected or go to another location that allows walkins.
- After passing inspection you will go to our substation bldg. 2807 and get permanent plates.

### What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

Click here to be directed to Appointment Plus to make an appointment for 86 VRS

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You MUST have the memorandum signed and approved by your commander in order to get a 3rd set of temporary plates. No exceptions.

Walk ins Monday - Friday 0700-1000

Appointments Monday - Friday 1200-1500

#### **Checklist:**

- Insurance Confirmation Card (ICC) you will need to call your insurance for a NEW ICC if you are getting a second/third set.
- Temporary plate registration
- Take the plates off of the vehicle and bring them in
- Failed inspected paperwork if you Went through inspection and failed
- We will register the vehicle nonoperational first \$35.00
- \$35.00 for a 3rd set of temporary plates (ONLY VALID FOR 5 DAYS)
- 3rd temporary plate memorandum signed/approved by your commander
- Receipts proving that the mechanical issues if any have been fixed

### What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

**Back** 

#### **Checklist:**

- CHECK THE EXPIRATION DATE ON YOUR REGISTRATION: The plates will expire at midnight of this date. You will need to get your vehicle to pass inspection BEFORE they expire. DO NOT LET THE PLATES EXPIRE.
- If you vehicle will not be fixed BEFORE the expiration date come to Vehicle Registration ASAP by making an appointment OR utilizing our walk in hours.
- You will bring:
- 1. Both front/back plates
- 2. Temporary or permanent plate registration
- 3. All inspection paperwork.

**Option 1:** Make vehicle non operational (90 days)

- This is recommended if your vehicle is in the shop/waiting for parts to arrive. You can come back to get temporary plates when the vehicle is fixed.

**Option 2:** Get issued temporary plates that are good for 30 days.

- You MUST have a NEW Insurance Confirmation Card for option 2.

### What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

#### **Checklist:**

- Valid ID/USAREUR-AF License
- \$35.00 (Card, check, or money order)

Note: If you are not a joint owner on the registration you cannot get the registration reprinted. You must be the owner or joint owner on the vehicle.

We recommend using ourwalk in hours for this transaction

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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#### What is an Agent/Owner?

U.S. Forces registered privately owned vehicle must be properly disposed of before the owner leaves Germany. In a situation where an owner of their vehicle must leave before they can do the necessary procedures to take care of their vehicle they may appoint an agent to take care of their vehicle for them.

#### **IMPORTANT:**

It is highly recommended to take care of your vehicle way before you have to leave the country. The agent/owner option is a last resort option that can typically cause a lot of unnecessary frustrations and stress. Please utilize all other options before choosing the Agent/Owner route. If you do not have all of the proper paperwork or have not taken care of your vehicle before you fly out of country you're outprocessing checklist WILL NOT be signed off/you WILL NOT be signed off on vMPF. There are no exceptions to this policy.

I understand

#### Requirements

- 1. AE Form 190-1AD Special Power of Attorney in office witnessed and dated at Kapaun Vehicle Registration OR the local staff judge advocate will be an acceptable POA.
- 2. Agent owner memo The owner's unit commander will appoint an agent to dispose of the vehicle. THE AGENT MUST be at least one grade above the POV owner.
- 3. AE Form 190-1AF Agent Responsibilities
- 4. Vehicle registration: MUST take the vehicle through an inspection, renew the registration, and pay the current registration fee BEFORE the agent may be added.
- 5. Copy of the Owners official orders
- 6. If there is a joint owner on the registration BOTH owners must be present to add the agent to the registration
- 7. The agent will receive a registration that is only valid for 90 calendar days. The agent MUST ship, transfer, or otherwise properly dispose of the POV within the 90 days. The agent registration WILL NOT be extended.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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## Substation hours Monday - Friday 0700-1100 and 1200-1500 Walk - ins only

#### **Checklist**

- Valid ID/USAREUR-AF License/SOFA Card/Etc.
- Documents to prove update

**Examples:** Lien satisfaction letter, name change documents, insurance update -- NEW Insurance Confirmation Card, Valid ID/UAREUR-AF License for adding additional driver and/or joint owners to registration.

Note: We recommend going to substation for making updates to your registration but you can also use our walk in hours at the Main station.

### Changes/Updates may include:

- Address Change
- Personal Data Change
- Vehicle Data Change
- Insurance Update
- Lien Data Change (Paid vehicle off/obtained officialtitle.)
- Adding additional driver and/or joint owners to registration. (MUST have Valid ID/UAREUR-AF License of the person you are adding to the registration.)

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#### **Checklist**

- A NEW Insurance Confirmation Card
- If you still have one of the plates please bring it in with you to turn in
- \$35.00 if only one plate was lost/stolen
- \$70.00 if two plates were lost/stolen
- \$35.00 to receive new plates
- Copy of lost/stolen police report
- We will reprint your registration with different plates assigned (You WILL need a new esso card.)

# What is an Insurance Confirmation Card?

Please call your car insurance company and request an "Insurance Card" be uploaded into our system. THIS IS DONE ELECTRONICALLY. If you have a local German insurance, they will print you out a paper copy that you must bring to us.

#### **Important:**

Please report to the nearest Military
Police or Security
Forces station to file a lost/stolen police report for the plates. After the police report has been filed please BRING A COPY and make an appointment or utilize our walk inhours.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

### What is a Non-Operational Registration?

This registration is used for vehicle that are not currently being driven and do not have plates registered to them. A Non-Operational registration is still a VALID registration that is good for 90 days (180 days for recreational vehicles) which means it will expire if you do not renew the registration. DO NOT let your Non-Operational registration expire. Per German law ALL vehicle must be registered and have a valid registration at all times. Vehicles registered as Non-Operational may NOT be operated.

### Common reasons to make your vehicle Non-Operational.

- 1. My vehicle failed inspection and does not meet the mechanical standards in order to pass inspection. Once your vehicle is repaired you will then come to get temporary plates and take the vehicle through an inspection to get permanent plates again.
- 2. My U.S. Forces driving privileges are suspended/revoked for 90 days or more calendar days. (Unless you have a joint owner on your registration with a valid U.S. Forces License.)
- 3. I am placing my vehicle in storage due to me being deployed. My vehicle will not be operated during the duration of my deployment.



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#### I understand - NonOp

#### Does your vehicle currently have a Non Operational

**Registration?** Note: A Non-Operational registration looks just like a regular USAREUR-AF registration but instead of listing your plate number in the top right corner it will list a 6 digit number starting with x

Yes my vehicle has a Non-Operational Registration

No but I need to make my vehicle Non Operational

#### **Important:**

Please remember that you Non-Operational Registration is only good for 90 days. Any expired Non-Operational Registration MUST be renewed with an AE Form 190-1Al with your commanders signature/designated representative- Request to register, transfer, or renew a Non-Operational vehicle form.

(Kapaun Vehicle Registration -> Other -> I need a required form.)

I understand

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### The following transactions can be done with a Valid Non-Operational Registration

I want to transfer my Non-Operational Vehicle to a DoD ID Card Holder

I shipped/sold/junked my vehicle as Non-Operational and need to de-register

I want to ship my vehicle with a Non-Operational Registration

I want to renew my Non-Operational registration

I want to drive my car now. How do I get plates?

#### If you are the seller:

- 1. Valid ID/USAREUR-AF License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- 2. Non-operational Registration (Both top and bottom pieces)
- 3. Lien Release letter or Permission to sell from your bank, if applicable.
- 4. IMPORTANT: If you have a Joint owner listed on the KL Registration that person MUST be at the appointment or we CAN NOT do the transfer. (A POA is needed if they cannot make it.)
- 5. **REQUIRED:** AE Form 190-1AI with commanders signature/designated representative Request to register, transfer, or renew a non-operational vehicle form

#### If you are the buyer:

- 1. Valid ID/USEUR License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- 2. Copy of official orders Only if this is your FIRST time registering a vehicle in the USAREUR-AF system
- 3. Call your insurance and request an Insurance Confirmation Card.
- 4. In order to add a joint owner and/or an additional driver we must make a copy of the ID and USAREUR-AF License of the individual. We MUST have the ID's in hand to make copies of, a picture or email will NOT work.

NOTE: If you are leaving this vehicle non-operational, meaning you are not planning on putting plates on the vehicle, you do not need step 3.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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#### **Checklist:**

1. A valid Non-Operational registration will work if you want to de-register your vehicle.

#### **Important:**

Note: You are unable to receive shipping plates during de-registration when you ship your vehicle with a Non-Operational registration.

Please click on the "I need to de-register my vehicle" button.

(Kapaun Vehicle Registration -> Outbound -> I need to de-register.)

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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#### **Checklist:**

1. A valid Non-Operational registration will work if you want to de-register your vehicle.

#### **Important:**

- You CAN ship your vehicle with a non-operational registration but you will have to tow your vehicle to the appropriate appointments. For more information with International Auto Logistics (On base shipping company) For more information with International Auto Logistics please see the home page. (Off base shipping may be different)
- You are unable to receive shipping plates during de-registration when you ship your vehicle with a Non-Operational registration.

(Kapaun Vehicle Registration -> Outbound -> I need to de-register.) (Home page -> International Auto Logistics.)

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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#### **Checklist:**

- A valid ID/USAREUR/AF License
- 2. Prior Non-Operational registration (Both top and bottom pieces)
- 3. \$35.00 (Card, Check, or money order.)
- 4. AE Form 190-1AI

#### **AE Form 190-1AI:**

This form MUST be signed by your commander/designated representative- Request to register, transfer, or renew a Non-Operational vehicle form.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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#### **Checklist:**

- 1. Valid ID/USAREUR-AF License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- 2. Non-Operational Registration (Both top and bottom pieces)
- 4. Insurance Confirmation Card
- 3. \$35.00 for the Temporary Plates. (Card, Check, Money order.)
- 3a. This pays for the first year on the registration after your vehicle passes inspection. Once your vehicle passes inspection, you will have the option to pay another \$35.00 at Sub-Station Bldg. 2807 Kapaun, AS for a second year on the registration.

#### **AE Form 190-1AI:**

This form MUST be signed by your commander/designated representative- Request to register, transfer, or renew a Non-Operational vehicle form.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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#### **Checklist:**

- 1. Valid ID/USAREUR-AF License/SOFA Card/Etc. (Contractors must provide a valid passport.)
- 2. KL Registration (Both top and bottom pieces)
- 3. Front and back KL plates OR temporary plates
- 4. \$35.00 (Card, check, or money order.)

#### **Important**

If you will eventually want to drive on this vehicle you MUST have A NEW insurance confirmation card uploaded to our system.

Click here to be directed to Appointment Plus to make an appointment with Vehicle Registration

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#### \*\*\*APPOINTMENTS ONLY\*\*\*

### **APOINTMENT ONLY**

Address: Kapaun, AS Bldg. 2807

Hours: Monday-Friday 0700-1130 and

1230-1530

**DSN:** 489-6400

Facebook: Kapaun POV Vehicle Inspection

#### **IMPORTANT:**

If you fail inspection at a certain inspection location you MUST get reinspected and pass at the SAME location.

### What if I cannot get an appointment soon enough?

Bauhmholder inspection location: Offer walk ins for inspections.
German "TUVs" off base are also accepted.

Click here for more information about German inspection standards, etc.

Click here to be directed to Appointment Plus to make an appointment with 86 Vehicle Safety Inspection

### International Auto Logistics

Address: Kapaun, AS Bldg. 2806

Hours: Monday-Friday 0800-1600

**DSN:** 489-7750

**Local:** +49 (0)631 35790088

Toll free: 0800-CARSHIP

Fax: +49 (0)631 35790343

Email: Kaiserslautern.VPC@ialpov.us

Click here to be routed to www.pcsmypov.com