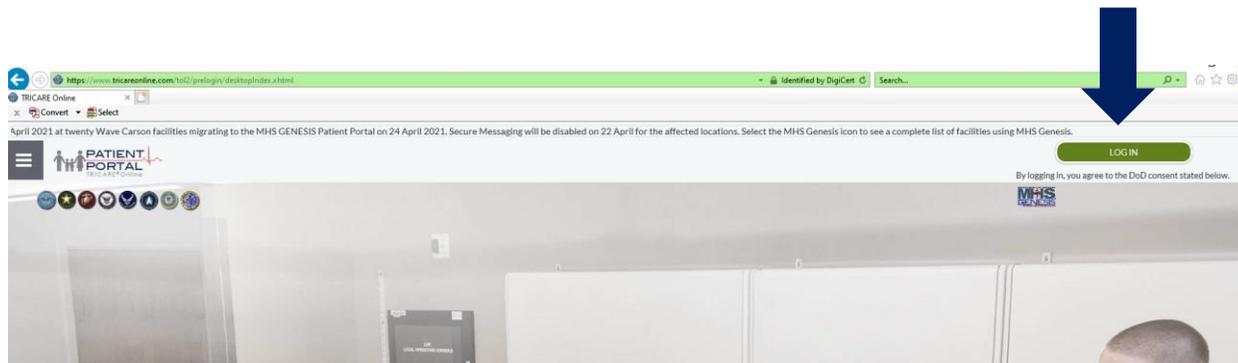


## TRICARE Online Patient Portal

<https://www.tricareonline.com/tol2/prelogin/desktopIndex.xhtml>

1. Select “Log In”. If you have access to a CAC, choose CAC. If you do not have a CAC or a DS Logon Username/Password, then select “Need An Account” and follow the instructions to create an account.



**ATTENTION ALL USERS: PLEASE READ THE BELOW INFORMATION IN ITS ENTIRETY**

**ACTION NEEDED:** Phone Numbers can be updated by yourself by logging into your DS Logon account and going to "UPDATE CONTACT INFORMATION." This will take you to a screen to update your own phone number and email. Please ensure your phone (e.g., cell, landline) and email address is accurate as future security features will be enabled soon and you won't have access to your DS Logon account if the phone number is not one you can access.

**IMPORTANT:** When visiting DS Logon or one of our partner sites, CLOSE your browser window AND all open tabs. This will help protect your information and privacy. If you choose not to close your browser and all open tabs, this can enable third parties access to your PRIVATE HEALTH and BENEFIT INFORMATION.

DS Logon      CAC      DFAS

### DS Logon

DS Logon Username

DS Logon Password

Show Password

[Forgot Username?](#)

[Forgot Password?](#)

Login

[Need An Account?](#)

[Activate My Account](#)

[Upgrade To Premium Account](#)

## 2. Follow DS LOGON Registration Procedures.

**DS LOGON Registration Procedures**

This registration is a 10-step process to assist an individual in creating a DS Logon account. This process can take up to 10 minutes to verify your identity. Individuals will be consenting to a soft-inquiry on their credit reports and receive a one-time PIN to the phone number on file. Prior to starting this, please ensure you have time and access to your phone.

Select 1 of the following:

I have my Common Access Card (CAC) WITH access to a card reader. 1<sup>st</sup> Option

I am one of the following:

1. Current or previous Service Member (Active Duty, Guard, Reservist, Retiree, Veteran)
2. Spouse, Former Spouse and/or eligible Family Member (over 18) who receives DoD benefits.
3. DoD Civilian or Contractor

2<sup>nd</sup> Option

Continue Cancel

## 3. If you selected the 1<sup>st</sup> option, click Register and go through the registration process.

**Registration Process**

Individuals with active CAC's are mandated to utilize the CAC for the purpose of registering for a DS LOGON account. If you are presently unable to utilize your CAC, please return to this website when you are able to use your CAC.

**CAC**  
Common Access Card



➔

Register Cancel

● ● ● ● ● ● ● ●

4. If you selected the 2<sup>nd</sup> option, please fill in the information requested then click “continue” to complete the questions.

**Frequently Asked Questions**

**Tell us about yourself**

First Name

Last Name

Date of Birth    

Person Identifier  DoD ID Number

5. Once your account is created, you can click on **Websites Accepting DS LOGON** or just click on the **Patient Portal TRICARE Online** web link:

<https://www.tricareonline.com/tol2/prelogin/desktopIndex.xhtml>

Profile Websites Accepting DS LOGON 

You are currently logged on with: **DS Logon**  
You may access the following websites that accept DSLOGON credentials by clicking on the link.

 ARBA Case Tracking System (ACTS)	 RAPIDS Self-Service ID Card Office Online (IDCO)	 PATIENT PORTAL TRICARE Online
 ATN Army Training Network	 MHS GENESIS Patient Portal	 PATIENT PORTAL TRICARE Online (Mobile)
	 milConnect	 Tricare Overseas

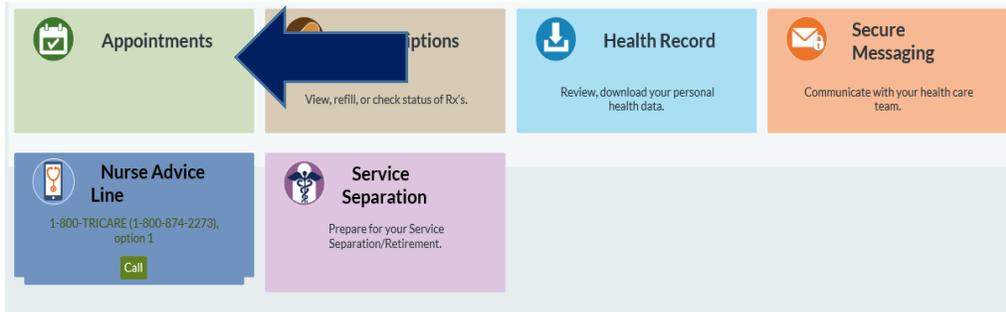


6. For any issues with creating a DS Logon account, please contact the DMDC Contact Center at (800) 538-9552 or (866) 363-2883 for the hearing impaired M-F 5 am to 5 pm PT.

## Book Your Appointment

1. Once you are logged in to the TRICARE Online Patient Portal, your screen should look like one of the below images. Click on “Appointments”.

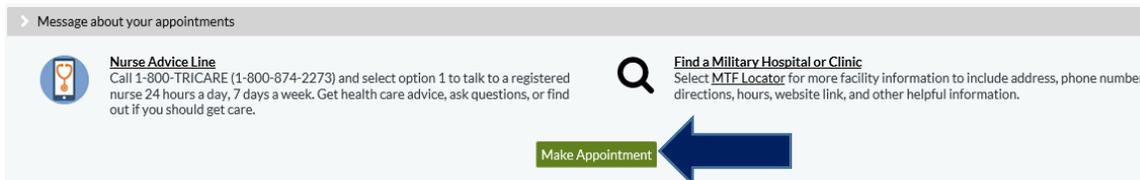
### Mobile View



### Or Desktop View



2. Select “Make Appointment”



3. Click COVID Vaccination. Enter the date range that you want to search for available appointments. Then enter all required information and select “Search for Appointments”.

Appointment type:  Beyond Next 24 Hours - Virtual (Telephone) Visit  
 xCOVID Vaccination

If you don't see the appointment type you're looking for, [contact your clinic](#).

Facility: AF-C-86th MEDGRP-Ramstein

Clinic: Ramstein Immunizations

Instructions:

Date range: (required) From: 19 Apr 2021 To: 03 May 2021

Preferred time (optional)

Contact Phone Number: (required) 01733694563

Reason for appointment: (required) COVID Vaccine

You have 74 characters available in total for the 2 fields above. Please provide the requested information in each box.

**49 characters left**

Send Reminders:

Search for Appointments

4. Answer screening questions and then click “Submit”.

Screening Questions

	No	Yes
1 Are you currently sick, feel ill, or have a fever over 100°F?	<input checked="" type="radio"/>	<input type="radio"/>
2 Have you been identified as eligible to receive the COVID-19 vaccine? (If unsure, please return to the Clinic's 'Make Appointments' page on TOLPP for MTF-specific information.)	<input type="radio"/>	<input checked="" type="radio"/>
3 Do you understand that this appointment request is only for COVID-19 Vaccination?	<input type="radio"/>	<input checked="" type="radio"/>
4 Did you add the phone number you can be reached at should clinic need to contact you to request additional information?	<input type="radio"/>	<input checked="" type="radio"/>

Cancel Submit

5. Then select the appointment date and time that is available and works for you.

2 appointments available. Click to select.  
[Having trouble finding an appointment?](#)

Day	Date	Time	Provider
Mon	19 Apr	14:45	BAKER,GREGORY A Ramstein Immunizations/AF-C-86th MEDGRP-Ramstein
Tue	20 Apr	18:00	BAKER,GREGORY A Ramstein Immunizations/AF-C-86th MEDGRP-Ramstein



April 2021						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

6. Review your selection and then click “Book this Appointment”.

**Review Appointment**

Review, then click 'Book this Appointment.'

Date:	Monday April 19, 2021	Clinic:	Ramstein Immunizations
Time:	14:45	Facility:	AF-C-86th MEDGRP-Ramstein
Name:	<input type="text"/>	Appt type:	xCOVID Vaccination
Provider:	BAKER,GREGORY A	Send Reminders:	<input checked="" type="checkbox"/>

Instructions:

Contact Phone Number: (required)	<input type="text" value="01733694563"/>
Reason for appointment: (required)	<input type="text" value="COVID Vaccine"/>

You have 74 characters available in total for the 2 fields above. Please provide the requested information in each box.

**50 characters left**

Book this Appointment 

7. After you book your appointment, you will be provided an appointment confirmation page.

**Confirm Appointment**

Your appointment was successfully booked. Tell us how we are doing by completing the Joint Outpatient Experience Survey (JOES) that may be sent to you following your appointment. We care what you think!

If this appointment is a VIRTUAL (TELEPHONE) Visit, it will be completed over the phone.  
Please be ready to receive a call from your Provider 1 hour before and up to 1 hour after your scheduled appointment time. Please be advised: This call may be from an unknown number.

If this appointment is an OFFICE Visit, please note the date, time, and clinic.

Date: Monday April 19, 2021  
Time: 14:45  
Name: [REDACTED]  
Provider: BAKER, GREGORY A  
Clinic: Ramstein Immunizations  
Facility: AF-C-86th MEDGRP-Ramstein  
Appt type: xCOVID Vaccination  
Reason: COVID Vaccine  
Earlier appointment notifications: No

Instructions:

[Print Confirmation](#)

In case of medical emergency, call 911 or contact your local Emergency Medical Service.

**My Appointments**

Date	Name	Clinic
04/19 14:45	[REDACTED]	Ramstein Immunizations

8. If you are having difficulties logging in, please contact the Defense Health Agency Global Service Center (DHAGSC) at 0800-1011129.
9. Please note that the COVID vaccine **is not administered at the clinic**. You will receive the COVID vaccine at **building 2116** located past the Pizza Hut/Subway just before the Ramstein Recycling Center (map below).

Ramstein COVID Vaccine Location—Enroute Patient Staging Facility (C-Bay)

