



Retiree Services –Kaiserslautern Military Community

Retiree Activities Office, Ramstein AB

Admission Plans/Cost - Local Hospitals

Health Plans Accepted:

According to information obtained from the Westpfalz Klinik here is a list of American Insurance Companies, accepted:

Aetna International ; AFSPA - Foreign Service Benefit Plan, BUPA; CIGNA Blue Cross Blue Shield - Federal Employee Program; GEHA; WPS TRICARE; and the US Department of Veterans Affairs Foreign Medical Program.

What to do: In case of a planned treatment, the patient will be informed to bring a Guarantee of Payment Letter from their health insurance company and must pay a deductible in advance at the admission which is usually 3,000€uro.

In case of an emergency treatment, the patient must pay the amount specified in our operating instructions (max. 3.000,00 EUR) since we do not know his deductible at this point.

In any case, the patient will be refunded, as soon as payment from the insurance company was received.

Our Location: Ramstein Air Base, Building 2120, Room 124. We are located across from the Bowling Alley and in the same building as the Airman Family Readiness Center. Handicapped Parking is available (one spot in front of Building and others directly across the street in the main parking lot).

Open Hours: Tuesday, Wednesday and Thursday from 10:00 – 12:00 and 13:00 to 15:00 (Closed for Lunch)

Contact Us: Via telephone at DSN 480-5486 or Civilian 06371-47-5486 (Leave a message if no one is in) or write an e-mail to: 86aw.rao@us.af.mil

OPR: 86 AW/RAO, James A. Barrante, CMSgt (R), Consultant, 15 August 2020