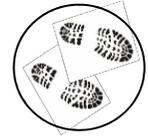




## USAF Deployment Transition Center, Ramstein Germany



### Deployed Staff Frequently Asked Questions (FAQ's)

<http://www.ramstein.af.mil/Deployment-Transition-Center>

#### Q) What is the DTC?

A) The DTC is the Air Force's sole third location decompression program, which was stood up in 2010 to address negative personal and family impacts attributed to continued deployment operations and repeated combat exposure. The mission is to provide reintegration skills and decompression opportunities for redeployees. A 4 day program is offered (72 hours) with roughly 10 hours of program content and 62 hours of liberty. Program content consists of 2 small group discussions and an experiential outing to a German City. In 2019 the DTC supported 3.1K redeployers, and since 2010 has supported approximately 17.5K personnel. The DTC is open to all AFSCs, total force, all COCOMs, all service branches. The DTC is a DAF/AIS readiness program, it is not a medical program. **\*COVID-19 Specific update: At this time we are not doing experiential outings due to COVID outbreaks but hope to resume as soon as safely possible.**

#### Q) Why was I tasked for this, and it is a real "deployment"?

A) You were selected through AFPC deployment tasking process which allows you to receive contingency deployment credit despite not being in a typical deployed setting.

#### Q) Who typically deploys as staff to the DTC?

A) We have a small permanent party staff consisting of the Commander, Program Director, Superintendent, CSS and 2 Mental Health Technicians. The unit is comprised of 3 small flights, Logistics, Resilience Trainers (RT) and Mission Set Managers (MSM).

- The Logistics flight is composed of the following: LRO, PERSCO, Comm support, VCO, Log Planner, and FSS as the lodging manager. They do the behind the scenes details of obtaining the program nominations, track the arrivals, book rooms, coordinate vehicle pickups ect.
- Resilience Flight is composed of the following: Mental Health Technicians and members with the SEI of Master Resilience Trainer. They work with the MSM to teach the resilience portion of the program.
- Mission Set Manager flight is comprised of: Security Forces, Medical Technicians and members with the SEI of Air Advisor. They work with the RT to lead the After Action Report (AAR) portion of the class to help understand and relate to the redeployers on their experiences while downrange.
- In addition, we also have a deployed Chaplain on staff.

#### Q) Will I be required to ROM upon arrival to Germany? **\*COVID-19 Specific\***

A) Per General Order 2, Modification 3 you are not required to ROM if you have completed the COVID vaccination series (+14 days). As of May 2021, If you are not vaccinated, you will be required to ROM. Early release from ROM status is possible with a negative COVID test conducted on day 6. However, test results can take up to 24 – 48 hours.

#### Q) Will I be required to take a COVID test prior to, or upon arrival in, Germany? **\*COVID-19 Specific\***

A) Per Host Nation rules (regardless of vaccination status) everyone entering Germany must present a negative COVID test that was collected within 48 hours prior to arrival. More information on the current COVID-19 requirements in Germany can be found here: <https://www.ramstein.af.mil/COVID-19/>

**Q) Do I need a government travel card?**

A) Yes, you will need your GTC for lodging, airfare, as well as any charges for airline baggage.

**Q) Where will I be staying while deployed to the DTC?**

A) Deployed staff are housed in lodging on base, which is operated by the 786 FSS. Accommodations are spacious, clean, and well-furnished (including cable and free wireless internet). Our current lodging manager will make reservations on your behalf.

**Q) Are meals provided for me while at the DTC?**

A) No, however you will receive Per Diem for meals and incidentals. Proportional meal rates (PMR) and standard per diem rates for Ramstein AB fluctuate, please refer to Ramstein reporting instructions for further information. As of January 2020 the Ramstein DFAC has been closed for renovations and staff have received full per diem. The Ramstein DFAC is projected to open in mid 2022.

**Q) Do I have to wear a uniform?**

A) Sometimes. OCPs are the required uniform to wear when not on a mission or when retrieving redeployers from the PAX terminal. If you are teaching redeployers, or traveling off base you will wear business casual attire. In addition, you should also bring both AF and civilian PT gear.

**Q) Will I be reimbursed for my civilian attire?**

A) Yes, You will receive a one-time special clothing allowance to assist in your purchase of business casual clothing. According to AFI 36-3014, members must be TDY for at least 15 consecutive days or 15 accumulative days within a 30 day period in order to receive reimbursement for civilian attire. Once you have your CED orders in hand and a memo from the commander you may provide these documents to your local finance who will process the request for you.

**Q) Will I have travel opportunities while deployed to the DTC?**

A) Yes, you have the ability to take 1-4 days "passes" while deployed to the DTC based off the current Commander's Leave/Pass policy. The pass will be coordinated through your leadership and will be approved based off the upcoming missions. You should plan to obtain a personal tourist passport to maximize your travel opportunities while deployed to Europe. Your official passport with German SOFA stamp is only valid within Germany. **\*COVID-19 restrictions apply\***

**Q) Will I have a vehicle assigned to me?**

A) This depends, we have a small fleet of rented vans paid for by the DTC funds to transport redeployers. Staff also use these vans to get to/from lodging and the DTC however, these are for official use only. We currently have 5 vehicles rented for DTC leadership's use to transport staff to/from work as well, these are paid for by OCO funding and are not for leisure usage. If you would like to go on pass to take a trip, or to sight see we recommend renting a vehicle or taking a train.

**Q) If I'm not assigned a vehicle, can I rent or purchase one out of my pocket while assigned to the DTC?**

A) Yes, there are rental locations on base and off-base which accept VAT forms (saves local tax costs of approximately 18%). You may purchase a vehicle locally (i.e. via Ramstein lemon lot or Facebook marketplace) but you must register it and ensure it passes inspection upon purchase and also before selling it before your departure. If you do not properly de-register the vehicle your command at your home base will be notified.

**Q) I'm currently stationed in Europe, can I drive my own vehicle instead of flying?**

A) Yes, contact the DTC Superintendent to work with AFPC to add the comment on your orders that you are driving instead of flying which will be less expensive than airline tickets. You will be reimbursed mileage for the drive to/from your home station and Ramstein.

**Q) Do I need to add an international plan to my cell phone?**

A) No, this is optional, you will be issued a government cell phone with a German number for official use/whatsapp messages with staff/redeployers. Many locations have wifi (the DTC, lodging ect.) that you can use to contact families through. You may still wish to purchase an international phone plan if desired.

**Q) Can my family visit me while I'm deployed to the DTC?**

A) This depends. While you may be authorized "passes" while you are deployed where your family may come to visit, but you cannot take leave. **\*COVID-19 update: Germany is only allowing essential travelers to enter the county at this time.**

Want to know more about the DTC? Check out our official Facebook page:

<https://www.facebook.com/Ramstein.AF.DTC>

The DTC Staff Facebook Private Group:

<https://www.facebook.com/groups/259099751348235/>