65TH AIR BASE GROUP Host Nation Support

IMPORTANT INFORMATION FOR TRICARE PRIME OR SELECT BENEFICIARIES:

Claims

· Expect to pay up front and file claims for reimbursement.

 Claims for care received overseas must be filed within three years from the date of service.

• To file a claim, download the TRICARE DOD/CHAMPUS Medical Claim Patient's Request for Medical Payment form (DD Form 2642) from <u>www.tricare.mil/forms</u> or you can come by TRICARE office to obtain the form.

· Claims must be submitted with a proof of payment, itemized bill/invoice and a diagnosis describing the reason for medical care.

Mailing address and fax: TRICARE Overseas Program P.O. Box 8976 Madison, WI 53708-8976 USA FAX: 001-608-301-2251

Aeromedical Evacuations

• Aeromedical evacuations are only approved when medically necessary and appropriate. TRICARE will only reimburse air evacuation when it is medically necessary and to the closest, safest location that can provide the required care.

<u>Dental</u>

Expect to pay up front and file claims for reimbursement. *Claims for care received overseas must be filed within three years.

Traveling in the United States

Network provider will file claims with TRICARE Overseas Claims Processor for you.

• Non-network provider will expect you to pay up front. Save your receipt as proof of payment and file claims with the TRICARE Overseas Claims Processor. *Claims for care received in the United States must be filed within one year from the date of service.

TRICARE Prime Point-of-Service Option:

When you see a TRICARE-authorized provider other than your primary care manager for any nonemergency services without a referral, you pay: • A yearly deductible before TRICARE cost-sharing begins: \$300 per

- individual/\$600 per family
- For services beyond this deductible, you pay 50 percent of the TRICAREallowable charge.
- These costs do not apply to the catastrophic cap.

For more information visit <u>www.tricare-overseas.com</u> or contact International-SOS (TRICARE Overseas Contractor) at 0044-208-762-8384.

If you are enrolled in TRICARE Prime and are going to stay on the island for more than 60 days, or have any concerns, please contact Ms. Fatima Almeida, TRICARE Beneficiary Counseling Assistance Coordinator/Debt Collection Assistance Officer (BCAC/DCAO), at DSN 535-6843 or COMM 295 57 6843.

65TH AIR BASE GROUP Host Nation Support

Local Nation Healthcare









Angra Hospital

- 220 Bed capacity
- 30 Specialties
- <u>Top Specialities</u> Emergency Department, OB/GYN, Orthopedics, ENT, Internal Medicine, General Surgery, Cardiology, ICU, 8 bed inpatient psychiatric ward.
- Address: Canada do Briado

Angra do Heroismo

Telephone: 295 240 000

Distance from the base: 25 Km, 20 minute drive

Praia Health Centre

Acute Care Clinic (equivalent to acute care clinics in the states)

Address: Rua Cidade da Artesia,

Praia da Vitoria

Telephone: 295 545 000

Opened until midnight from 0800 to 2400 (7 days a week)

Praia Clinic (Private Practice

- Outpatient Clinic (By appointment <u>ONLY</u>)
- 33 Specialties

<u>Top Specialties</u> – Cardiology, Gastroenterology, Pediatrics, Urology, General Surgery, Neurosurgery, Endocrinology, Vascular Surgery, MRI and CT Scan

NOTE: Majority of Physchians are from São

Miguel and work at Ponta Delgada

Hospital and Clinica do Born Jesus.

Address: Rua do Hospital, 12

Telephone: 295 540 910

*Ambulatory Clinic opened 7 days a week from 0900 to 2000 Distance from the base 3 Km, 10 minute drive

Dental Clinic Dr. Luis Batalha

Address: Rua Doutor Sousa Junior, 12

Praia da Vitoria

Telephone: 295 543 123

Opened Tuesday-Friday from 0900 to 1830

POC: Fatima Almeida