

Hygiene concept for casinos current as of 16 Sep 20

The following hygiene measures must be observed in all casinos:

1. The following measures shall be taken to ensure that the applicable distance and contact restrictions are observed:
 - a. Guests shall be informed of access restrictions, distance regulations and necessary hygiene measures by means of suitable, clearly visible and multilingual notices or pictograms.
 - b. Admission restrictions shall ensure that the limitation of **one person (guest) per 5** square meters is complied with. In the building, the distance rule and the limitation rules apply.
 - c. In the casino, it must be ensured that guests keep a minimum distance of 1.5 meters between themselves and to employees. This is to be indicated by appropriate markings on the floor for playing and waiting areas. The minimum distance requirement does not apply if guests are protected by a partition.
 - d. Measures to control access and to maintain the distance are to be taken, including, if necessary, appropriate signposted path concepts
2. Organization of the operation:
 - a. The contact traceability of the people present must be ensured. Contact details (surname, first name, address, telephone number), which ensure that the person can be reached, as well as the date and time the person was present, must be collected by the organizer in compliance with data protection regulations and kept for a period of one month; after the retention period has expired, the data must be deleted immediately.
 - b. Only one guest may play at each gaming machine.
 - c. Catering may be provided in accordance with the regulations for the catering trade
3. Individual personal measures:
 - a. Persons with recognizable symptoms of a respiratory tract infection shall be denied access.
 - b. All persons must disinfect or wash their hands when entering the casino. Suitable washing facilities or disinfectant dispensers must be provided by the operator
 - c. Visitors and employees must wear a mouth-and-nose cover, if the Corona Control Ordinance in its currently valid version so requires

- d. Persons who are protected by a partition or other suitable protective measures are exempt from the obligation to wear a mouth-and-nose protector
 - e. The applicable protective measures and rules of conduct (including general rules of infection protection such as "sneezing label", classification of cold symptoms etc.) must be indicated by suitable signs
4. Institution-related measures:
- a. Hand disinfectants, liquid soap and disposable towels are to be provided in sanitary, common and break rooms.
 - b. Specific measures shall be taken to minimize the exposure of rooms to aerosols. All rooms must be ventilated adequately.
 - c. Gaming machines, tables, chairs and shelves must be cleaned or disinfected after each change of player and at regular intervals. For hygienic reasons, games with cards are only allowed if guests have no direct contact with the cards
5. Generally applies:
- a. An authorized person must be appointed on site to ensure compliance with the regulations.
 - b. Persons who are not prepared to comply with these rules shall be denied entry or residence within the framework of the house rules.
 - c. In addition, the competent authority may, in justified individual cases and upon application, permit exceptions or issue other hygiene requirements provided that a specification according to CoBeLVO is not mandatory, the level of protection appears comparable and the purpose of CoBeLVO is observed.