

Hygiene concept for betting offices

1. The current distance requirement and the applicable contact restriction are guaranteed by the following measures:

- a. Guests are informed about access restrictions, distance regulations and necessary hygiene measures by means of suitable, clearly visible and multilingual instructions or pictograms.
- b. Access restrictions must ensure that the maximum amount of people isn't exceeded, as far as the respective Corona Control Ordinance does not stipulate another regulation. The distance requirements inside buildings must be met.
- c. In the betting office, it must be ensured that guests keep a minimum distance of 1.5 meters from each other and from employees. This is to be identified by appropriate markings for betting and waiting areas on the floor.
- d. Measures to control access and to maintain the distance requirement must be taken, including, if necessary, appropriately signposted route concepts.

2. Organization of the business:

- a. The business is obliged to record the contact details of all guests entering the betting agency (last name, first name, address, telephone number), as well as the time of entering and leaving the betting agency. These must be kept for a period of 1 month starting with the day the guests visit the betting agency and then destroyed in compliance with the GDPR. The data may not be used for other purposes.
- b. Food and drinks may be provided under the specifications for the gastronomy rules.

3. Individual measures:

- a. Persons with identifiable symptoms of a respiratory infection should be denied access.
- b. All persons must disinfect or wash their hands when entering the betting office. Suitable washing facilities or disinfection dispensers are to be provided by the organizer.
- c. Visitors and employees wear a mouth-and-nose cover, provided that the Corona Control Ordinance in the currently applicable version so requires
- d. Cashiers can be protected by a plexi-glass divider. Personnel who are protected by a plexi-glass divider or other suitable protective measures are exempt from the obligation to wear a mouth-nose guard.
- e. The applicable protective measures and rules of conduct (including general rules for protection against infection such as "sneeze etiquette", classification of cold symptoms, etc.) must be identified by suitable signs.

4. Institutional measures:

- a. Specific measures must be taken to minimize the exposure of rooms to aerosols. All rooms must be adequately ventilated.

b. Terminals, tables, chairs and shelves must be cleaned or disinfected after every player change and at regular intervals

c. Hand sanitizers, liquid soap and disposable towels must be provided in sanitary, common and break rooms.

5. In general:

a. A responsible person must be appointed on site to ensure compliance with the regulations

b. Persons who are not willing to comply with these rules are to be denied access or residence within the framework of the house right.

c. In addition, the competent public authority can, in justified individual cases, allow exceptions or other hygiene requirements on request, provided that a requirement according to CoBeLVO is not mandatory, the level of protection appears comparable and the purpose of the CoBeLVO is observed.