

Hygiene concept for zoos and animal parks

For all zoos and animal parks the following hygiene measures must be observed:

1. The following measures need to be taken to comply with the applicable physical distance requirement and contact restrictions

a. Access restrictions shall ensure that only a limited number of people are present in the park. This must be coordinated in advance with the responsible authorities.

b. A physical distance of at least 1.5 meters per person must be ensured, unless the applicable Corona Control Regulation provides otherwise. Measures must be taken to control access and maintain the physical distance requirement, including appropriately signposted path concepts. As far as possible, one-way arrangements are to be made. Waiting areas (e.g. in front of sales stands and toilet facilities) are also to be provided with markings to maintain the physical distance.

2. Organization of the operation:

a. Contact data of all persons (Name, first name, address, telephone number) as well as the duration of the visit are to be documented after obtaining consent to enable contact person tracking and are to be kept by the operator for a period of 1 month starting on the day of the visit and subsequently destroyed in compliance with the DSGVO. Processing of the data for other purposes is not permitted.

b. The use of sanitary facilities and changing rooms is permitted under observance of the necessary protective measures.

c. Catering may be provided in accordance with the hygiene regulations for the catering trade

3. Individual measures relating to persons:

a. Persons with recognizable symptoms of respiratory tract infection shall be denied access.

b. All persons must disinfect or wash their hands when entering the zoo or animal park. The operator must provide suitable washing facilities or disinfectant dispensers.

c. The applicable protective measures and rules of conduct (including general rules of infection protection such as "sneezing etiquette", classification of cold symptoms, etc.) must be indicated by appropriate signs.

d. Visitors and employees shall wear a mouth-and-nose cover, as required by the Corona Control Regulation in the currently valid version.

e. Ticket office staff may be protected by a separating plate. Staff who are protected by a separating disc or other suitable protective measures are exempt from the obligation to wear a mouth-and-nose cover.

4. Measures related to the facility:

- a. Hand disinfectants, liquid soap and disposable towels shall be provided in sanitary, common rooms and break rooms.
- b. Specific measures shall be taken to minimize the exposure of rooms to aerosols. All rooms must be sufficiently ventilated.

5. General Principles:

- a. An authorized person shall be appointed on site to ensure compliance with the regulations.
- b. Persons who are not prepared to comply with the following rules are to be denied access or stay within the scope of the domiciliary right.
- c. In addition, the responsible authority may, in justified individual cases and on application, allow exceptions or issue other hygiene requirements, provided that a specification according to CoBeLVO is not mandatory, the level of protection appears comparable, and the purpose of CoBeLVO is observed.