



Hygiene concept for casinos

(IAW pertinent corona ordinances of the state of Rhineland-Palatinate)

The below hygiene measures apply to all casinos:

1. The applicable distance requirements and contact restrictions are guaranteed by the following measures:

- a. Guests are informed about access restrictions, distance regulations and required hygiene measures by means of suitable, clearly visible and multilingual instructions or pictograms.
- b. By means of access control, it must be ensured that the number of persons does not exceed 1 person (guest) per 10 sqm in the casino's game area. In the building, the required distance requirements and restriction on the number of persons must be met (1 person per 10 sqm).
- c. In the casino, it must be ensured that guests keep a minimum distance of 1.5 meters from each other and from employees. This is to be identified by appropriate markings for game and waiting areas on the floor. The minimum distance requirement does not apply if guests are protected by a divider.
- d. Measures to control access and to meet the distance requirement must be taken, including, where necessary, appropriately signposted route concepts.

2. Organization of the operation:

- a. Visitor contact details (last name, first name, address, telephone number) and the times of entering and leaving the casino are to be collected from all guests by the owner and will be kept for a period of 1 month starting on the day of the visit and subsequently destroyed in compliance with applicable data protection laws. Processing the data for other purposes is not permitted.
- b. Only one person is allowed to play at a slot machine.
- c. Catering may take place under the specifications for the catering trade.

3. Individual measures relating to persons:

- a. Access to persons with symptoms of a respiratory infection has to be denied.
- b. All individuals must disinfect or wash their hands when entering the casino. Suitable washing facilities or disinfection dispensers must be provided by the operator.
- c. Guests and employees must wear a mouth-nose cover, as far as the Corona Control Ordinance in the currently applicable version mandates this.
- d. Cashiers can be protected by a safety shield. Personnel who are protected by a safety shield or other suitable protective measures are exempt from the obligation to wear a mouth-and-nose cover.
- e. The applicable protective measures and rules of conduct (including general rules for protection against infection, classification of cold symptoms, etc.) must be identified by means of suitable information signs.



4. Institution-related measures:

- a. In sanitary, common and break rooms, hand disinfectants, liquid soap and disposable towels are to be made available.
- b. Targeted measures must be taken to minimize the contamination of rooms with aerosols. All rooms are to be adequately ventilated.
- c. Gaming machines as well as chairs, tables, and racks are to be cleaned or disinfected after every player change and at regular intervals. For hygiene reasons, card games are only permitted if guests do not have direct contact with the cards.

5. In general:

- a. A responsible individual must be appointed on site to ensure compliance with the regulations.
- b. Persons who are not prepared to comply with these rules are to be denied access within the framework of the domestic authority.
- c. In addition and upon request, the responsible authority can, in justified individual cases, allow exceptions or other hygiene requirements if a requirement under a corona ordinance is not mandatory, the level of protection appears comparable and the purpose of the corona ordinance is observed.