

Hygiene concept for casinos

(IAW pertinent corona ordinances of the state of Rhineland-Palatinate)

The current distance requirement and the applicable contact restrictions are guaranteed by the following measures:

- a. The guests are informed about access restrictions, distance regulations and necessary hygiene measures by means of suitable, clearly visible and multilingual instructions or pictograms.
- b. On the site, the distance requirement and the limitation of persons (1 person per 10 sqm with an area of up to 800 sqm or 1 person per 20 sqm in an area exceeding 800 sqm.)
- c. In the casino, it must be ensured that guests keep a minimum distance of 1.5 meters from each other and from employees. This is to be identified by appropriate markings for game and waiting areas on the floor. The minimum distance requirement does not apply if guests are protected by a separating (glass) wall and wear a mouth-and-nose cover.
Measures to control access and to meet the distance requirement must be taken, including, where necessary, appropriately signposted route concepts.
- d. Staying in the casino without participating in one of the games is not permitted.

2. Organization of the operation:

- a. Only one person is allowed to play at a slot machine.
- b. The gastronomic offer has to be limited: bar and counter areas can be opened for the sale and delivery of food and drinks; however, these areas are closed for guests to remain. Drinks may only be made from bottles without glasses (possibly with a straw), coffee products or tea only in disposable cups with lids if the dishes used by the guests cannot be washed with a detergent containing surfactants and a temperature of at least 60 degrees Celsius. Food or drinks are only consumed at tables. It is forbidden to eat your own food.
- c. Suitable access controls must be created for the use of the guest toilets. Depending on the size of the toilet room, the number of people who can stay in the toilet room at the same time must be limited. Distance regulations must be observed.

3. Individual measures relating to persons:

- a. Access to persons with symptoms of a respiratory infection has to be denied.
- b. Contact traceability must be ensured. In this case, contact details are to be collected by the operator of a facility or initiator of a meeting, gathering or other gathering in compliance with data protection regulations and kept for a period of one month; After the retention period has expired, the data must be deleted immediately. Data retention obligations arising from other legal provisions remain unaffected. The responsible health authority can, as far as this is necessary to fulfill its duties under the provisions of the Infection Protection Act (IfSG) and the pertinent corona ordinance, request information about the

contact details; the data must be transmitted immediately. Processing the data for other purposes is not permitted. The data transmitted to the responsible health authority must be irreversibly deleted by it as soon as the data are no longer required for the fulfillment of the task.

c. All people must disinfect or wash their hands when entering the arcade. Suitable washing facilities or disinfection dispensers must be provided by the organizer.

d. Guests and employees generally wear a mouth-and-nose cover. This does not apply when consuming food or beverages. Smoking is not permitted to fully implement the obligation to cover the mouth and nose.

e. Cashiers can be protected by a glass window. Personnel who are protected by a glass window or other suitable protective measures are exempt from the obligation to wear a mouth-nose guard.

f. For personnel and visitors, the applicable protective measures and rules of conduct (including general rules for protection against infection, classification of cold symptoms, etc.) must be identified by means of suitable information signs.

4. Institution-related measures:

a. Contact surfaces should be cleaned regularly with a grease-dissolving household cleaner or disinfected with an at least limited virucidal agent.

b. All rooms must be aired out every 20 minutes for 15 minutes at each interval. As an alternative, a permanent mechanic ventilation is acceptable.

In rooms, permanent circulation of air must be ensured by appropriate means.

If possible, sanitary rooms should be ventilated constantly.

c. Gaming machines as well as chairs and racks are to be cleaned or disinfected after every player change and at regular intervals. For hygienic reasons, card games are only permitted if guests do not have direct contact with the cards.

d. In sanitary, common and break rooms, hand disinfectants, liquid soap and disposable towels are to be made available. The rooms are to be cleaned at short intervals. The minimum distance rule also applies here.

5. In general:

a. A responsible person must be appointed on site to ensure compliance with the regulations.

b. Persons who are not prepared to comply with these rules are to be denied access within the framework of the domestic authority.

c. In addition and upon request, the responsible authority can, in justified individual cases, allow exceptions or other hygiene requirements if a requirement under a corona ordinance is not mandatory, the level of protection appears comparable and the purpose of the corona ordinance is observed.