



Retiree Services –Kaiserslautern Military Community

Retiree Activities Office, Ramstein AB

The Personal Trusted Agent

Background:

People who live alone should consider having a personal trusted agent. Similarly, it is also sensible for an older couple to have a personal trusted agent. The obvious question: what is a personal trusted agent, hereafter referred to as the agent?

An agent is a person who has made a commitment to assist another person or persons when the latter is unable to take care of his, her or their personal affairs. The agent should be someone who can be trusted with personal affairs, finances, and valuable items. An agent is, for the most part, not bonded, that is, not insured.

A trusted agent should be someone with the physical and mental ability to manage someone's affairs, including making difficult decisions and negotiating through complex legal and financial affairs.

The relationship between the person (collective if a couple is involved) and the agent is informal; however, the controlling factors are based on the formal legal documents that are executed when the relationship is established.

An agent is often a close family member - son, daughter, niece, nephew or sibling. However, in the absence of a close family member, the person seeking an agent can select a person based on a history of mutual friendship and trust.

When identifying an agent, the person doing the selection should be careful to manage expectations of all involved, including extended family members who do not reside near the person and the agent. The agent should be someone reasonably available in time of need. The agent is expected to act in the person's best interests, maintain a focus on the welfare of the person, and stay in close contact with the person.

There is no general rule on close contact. The agent maintains sufficient close contact to assure the agent's duties and tasks are properly and correctly accomplished.

Lastly, the agent will normally be a trusted friend conversant with all relevant aspects of the person's life.

American and German Planning Considerations.

The principal focus of this paper is that the agent is assisting the person in Germany and most of the assets, financial and other, are in Germany. The assets, if any, that are in the United States of America (USA) need to be considered when establishing the relationship.

Banks in the USA do not recognize the determination by a German probate court as to the disposition of financial assets. Therefore, if the person with financial assets in an American bank does not have the agent as a joint owner of the account, access to the financial assets is blocked after the person dies. The credit unions with operating branch offices in Germany are essentially American banks. Therefore, establishing the joint ownership with the trusted agent must be accomplished if access is required after the person's death.

If the bank(s) is in the USA, the person and the agent must appear at the bank to establish the person-agent joint ownership. In nearly all cases, this is not feasible. Accordingly, the bank accounts in the USA should be closed. Any US Government payments (Social Security, SBP, etc.) can be set up as international direct deposits to the German bank.

There may be other payments in the form of annuities (life insurance, individual retirement accounts) that are being sent to the American bank. If the company paying the annuity cannot make an international direct deposit to the German bank, this presents a problem that must be worked out with the companies concerned.

In addition to naming pay-on-death beneficiaries for financial accounts, U.S. citizens residing outside the U.S. should consider naming contingency beneficiaries to receive the residual annuity assets (stream of payments or lump sum) after the owner dies. These arrangements are beyond the scope of this article, but are mentioned here because they must be made.

Establishing the Relationship.

The first step is for the agent to become familiar with the person's personal affairs. These include general state of health, business relationships, financial assets, non-financial assets, close friends, and lastly, funeral and burial desires. It is necessary to execute legal documents to manage your affairs during your life or an extended illness or period of incapacitation, and after your death.

There are four basic documents that must be executed.

1. ***The General Powers of Attorney in Germany.*** The German general power of attorney can be set up to remain in force after the grantor's death. This is very important, because many actions must be accomplished after the person's death. The American power of attorney, usually made by the Judge Advocate General within the US Army garrisons, becomes null and void upon the death of the grantor.
2. ***The German Bank Power of Attorney or Joint Ownership.*** The person grants the agent total access to all bank accounts. This power of attorney may or may not remain in effect after the grantor's death depending on the national laws and the policy of the individual banks. Note that naming someone as a joint owner rather than as a beneficiary includes the risk that creditors (if any) of the agent will attach the assets if the agent has non-performing debts, that is, not paid up-to-date.

3. ***The Patientenverfügung (Advanced Directive/Living Will)***. In the event the person becomes terminally ill, this document states the person's desires and wishes concerning continued or discontinued and the types of medical treatment until death occurs.

4. ***The Last Will and Testament***. This document, like the powers of attorney, is absolutely required and will identify the agent as the executor of the estate. The last will and testament must clearly state the actions that the agent must take.

One last point, the German power of attorney can also be in the form of a Vorsorgevollmacht with Patientenverfügung and a Betreuungsverfügung. In this document, the grantor empowers the agent: to take care of routine administrative actions; assure that if the person becomes terminally ill, the desires and wishes are followed; and, lastly, to take all other actions to assure that proper care (medical or other) is provided.

General Duties and Specific Tasks.

General Duties. When the person is unable to take care of personal affairs, the agent will be expected to take all required administrative actions which include paying bills, monitoring all bank transactions, maintaining contact with the attending physician(s), reading incoming mail and taking all actions required, and, most important, keeping the person informed of the agent's accomplishments.

Specific Tasks. The following list of specific tasks is not exhaustive, in no special order and will vary from person to person based on the individual situations.

- Maintain contact with the person's distant family members. Keep them informed about significant occurrences in the supported person's life such as hospitalization, entering a nursing home for long-term care, etc.
- Upon the person's death, notify German and American governments of the death. The extent of the notification depends on place of residency (where registered), citizenship, the receipt of Social Security, survivor benefits plan, dependency and indemnity compensation, German Social Security annuities and any other annuities.
- Notify the bank(s) and any credit and debit card issuers.
- Notify friends and relatives.
- Notify the health insurer, as appropriate.
- Obtain necessary death certificates.
- Arrange for the funeral and interment.
- Notify the lawyers who drew the last will and testament to start the probate process.
- Close out the apartment (telephone, electricity, water, heat, trash pick-up, etc.) or nursing home/senior residence, as appropriate.
- Dispose of personal property.
- After the probate of will, take all actions specified in the will.
- When all financial actions have been completed, close out the bank accounts.

Agent Compensation.

There are various expenditures associated with the agent's duties and tasks before and after the person's death. Agent compensation or lack thereof while the person is alive is generally agreed upon at the time the relationship is established. The person and the agent should formalize the relationship in the form of a contract or other written document that may result in taxable events (i.e., pay for services).

Subsequent to the death of the person, the agent may bill the estate at a fair-market rate for the hours worked and any associated expenses. Often, the hourly rate includes routine expenses (telephone, automobile use, etc.).

After the person's death, the agent, who is now the executor of the estate, must maintain meticulous records of all expenses incurred, that is, bills paid, transfer of financial bequeaths and agent compensation.

Summary and Final Words.

The duties and specific tasks performed by the agent are a great responsibility. At the time the relationship is established, the agent is committed until such time as the person dies or terminates the relationship by cancelling the powers of attorney and changing the last will and testament.

There may be difficult times during the relationship. Often, the agent must exhibit the patience of Job.

The agent's commitment is truly sacred and must be fulfilled.

Our Location: Ramstein Air Base, Building 2120, Room 124. We are located across from the Bowling Alley and in the same building as the Airman Family Readiness Center. Handicapped Parking is available (one spot in front of Building and others directly across the street in the main parking lot).

Open Hours: Tuesday, Wednesday and Thursday from 10:00 – 12:00 and 13:00 to 15:00 (Closed for Lunch)

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