



Kaiserslautern Military Community Retiree Activities Office

Fact Sheet: Foreign Medical Program (FMP) for all Veterans

Most of this information is taken from the Foreign Medical Program (FMP) Guide, but to save you from referring to it, please read on if you are not already aware of this particular Department of Veterans Affairs (VA) benefit. You might be able to save some out-of-pocket medical expenses here in Germany (Europe) for your “VA-rated, service-connected disabilities.”

FMP is a U.S. health care benefits program for U.S. Veterans who are residing or traveling abroad and have VA-rated, service-connected disabilities. Under the FMP, VA assumes payment responsibility for certain necessary health care services received in foreign countries and associated with the treatment of service-connected disabilities, or any disability associated with and held to be aggravating a service-connected condition.

Additionally, VA may authorize necessary foreign medical services for any condition for a Veteran participating in the VA Vocational Rehabilitation Program (38 U.S.C. 31).

As a veteran you must have your service-connected disability on file with the FMP. If your claim for disability is on file, then you can file for medical services received—even durable medical equipment that you have paid for in foreign currency-overseas. Once you have a written diagnosis of what you were treated for from the doctor, and with proof of payment in hand, you can then file your claim with the FMP—even via email. If the diagnosis and course of action is in German, “Do Not Worry,” the VA will process your claim—translation costs paid for by the FMP.

Note. FMP pays you almost 100% of your expenses whereas TRICARE only pays 75% and there is no deductible or co-share. The FMP is a tremendous savings program to all veterans with approved VA disabilities.

For more information, you can contact our office (see below) or the Federal Benefits Unit (FBU) in the American Consulate at: FBU.Frankfurt@ssa.gov --any claims representative will help. Or you can call one of these numbers: 069-905551-101 (English) OR 069-905551-201 (German).

Contact Us: Via telephone at DSN 480-5486 or Civilian 06371-47-5486 (Leave a message if no one is in) or write an e-mail to: 86aw.rao@us.af.mil

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FMP Toll-Free Phone Service from Germany: 0800-1800-011

The Chief Business Office Purchased Care in Denver, Colorado, administers the FMP and is responsible for all aspects of it, including the Veteran’s registration process, verification of eligibility, authorization of benefits and the processing and payment of claims. All FMP inquiries should be made directly to CBOPC.

Toll-Free: 1-877-345-8179

Fax: 303-331-7803

Email: Go to the CBOPC website at <http://www.va.gov/purchasedcare/aboutus/contacts.asp>, scroll down to IRIS under Resources and click where indicated for guidance on how to use IRIS for your inquiry.

Mail: Chief Business Office Purchased Care

Foreign Medical Program

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Website: www.va.gov/purchasedcare/programs/veterans/fmp